Ticket purchase without logging in

Smart Ticketing







If you have selected the single use ticket type, select the required route (from / to) in the main search window:

FROM Vilnius V Kaunas Departing date Thu, 02/24	Add return date PASSENGERS 1 x Adult	Search
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Select departure date, if round trip ticket, select return date as well:

FROM Vilnius V Kaunas T	Add return date Add return date	PASSENGERS 1 x Adult	Search
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5 In the list of passengers, select the number of passengers, and a discount or a commercial discount if you are entitled to one (e.g. passenger No. 1 - no discounts and passenger No. 2 - a student with a 30% discount):

IMPORTANT: if you have a Family Card, check **"I have a family card"** below. Under this feature, the system will apply a 20% discount for you, which is valid when travelling in 2nd and 3rd class. During the trip, the conductor will ask you to show a valid document, in this case the Family Card.



You can choose and check the items that you want to bring with you on a trip - a bicycle, a pet, or a wheelchair. After these are checked, the system will only display trains that are adapted for this purpose, depending on your selection:



6

If more than 3 passengers are travelling, the system will offer a discounted group ticket:



- From 3 to 20 passengers 10% discount
- From 21 to 30 passengers 15 % discount
- More than 31 passengers 20% discount

If you decide to take advantage of the group discount, check "Group ticket" below:

If you have a promotional code, you can redeem it by clicking **"Use promotional code"** and entering it:



Clicking **"Search"** will take you to the results window, where you will see travel information based on the criteria that you set

LTG 👤	INK Book & Manag	ge Information & Servi	ces LTG Link Business	About Us		🜐 EN 😤 Sign in
⊕ Use pro	omocode					
Search	> Book a ticket > Passenge	r data > Additional services	> Payment			
FROM Vilnius		aunas	DEPARTING DATE Thu, 02/24	Add return date	PASSENGERS 2 x Passe	engers
Filter	Ŧ		← Thu, 24/02 →			Sort by 🗸
11:30 12:58	Vilnius Kaunas	Vilnius - Kaunas 1 h 28 min 631 Fast	കഷം		1 CLASS €17.00	2 CLASS €10.88
12:30 13:39	Vilnius Kaunas	Vilnius - Kaunas 1 h 9 min 755 Express	හ ස ය		1 CLASS €20.00	2 CLASS €12.92
13:30 14:46	Vilnius Kaunas	Vilnius - Kaunas 1 h 16 min (222) Foot	හ ස ය		1 CLASS €17.00	2 CLASS €10.88
14:42 16:06	Vilnius Kaunas	Vilnius - Kaunas 1 h 24 min 835 Feet	න ස ය		1 CLASS €17.00	2 CLASS €10.88
15:30 16:46	Vilnius Kaunas	Vilnius - Kaunas 1 h ló min CTT Font	න ස ය		1 CLASS €17.00	2 CLASS €10.88
16:20 17:30	Vilnius Kaunas	Vilnius - Kaunas 1 h 10 min 757 Express	રુ દ્વ સ		1 CLASS €20.00	2 CLASS €12.92



By using the filter on the top left, you will be able to filter the trains by:

- Transfers direct, with 1, 2, or 3 transfers or just show all;
- Departure time if you want to leave no earlier than the time that you set
- Arrival time if you want to arrive before the time that you set



If you will want to sort the trains by the **earliest departures, journey time** or **price**, you can do so by using the sorting function at the top right:

Filter	-		← Thu, 24/02 →		Sort by 🗸
11:30 12:58	Vilnius Kaunas	Vilnius - Kaunas 1 h 28 min 831 Foot	න් සි ය්	1 CLASS €17.00	Earliest departu Fastest first
12:30 13:39	Vilnius Kaunas	Vilnius - Kaunas 1 h 9 min 755 Express	స కు త	1 CLASS €20.00	2 CLASS €12.92

12

By hovering the mouse over the icon of a bicycle, animal, or a wheelchair you will be able to see how many empty spaces are left on the train:

Filter	Ŧ		← Thu, 24/02 →		Sort by 🗸
11:30 12:58	Vilnius Kaunas	Vilnius - Kaunas 1 h 28 min 621 Fost	ठि दि दे Available: 6	1 CLASS €17.00	2 CLASS €10.88
12:30 13:39	Vilnius Kaunas	Vilnius - Kaunas 1 h 9 min 755 Express	के दिय दे	1 CLASS €20.00	2 CLASS €12.92



After choosing the trip and class that is acceptable for you, you will be able to:

• Review class information:

Filtor 🚍		← Thu, 24/02 →	Sort by 🗸
11:30 Vilnius 12:58 Kaunas	Vilnius - Kaunas 1 h 28 min 621 Foot	80 EZ &	1 CLASS 2 CLASS C10.88
11:30 Vilnius Vilnius - Kaunas			1 Show class info
831 Fast			
ઽઽંડ wc ૨૨' ♪ૂ	(;-		
23 泌 参 68 省			
+ 13 stops			

• Review train parameters:

• Expand the list of stops to see the time at which you will pass through the intermediate stations and how many stops there will be:





After selecting the suitable time and class, click **"Add to booking"** at the bottom and you will be taken to the passenger information window:

16:20 Vilnius 17:30 Kaunas	Vilnius - Kaunas 1 h 10 min 757 Express	રુ દ્વ જ	1 CLASS €20.00 2 CLASS €12.92
 16:20 Vilnius Vilnius - Kaunas アンプ Express マン 法 火 ノ」 奈 から 法 送 任社 + 3 stops 17:30 Kaunas 			() Show class info
16:45 Vilnius	Vilnius - Kaunas 1 h 21 min	AL HOLI	1 CLASS 2 CLASS
j⊐ Total: €12.92			Add to booking



Enter passenger information in this window and click **"Confirm and Continue"**, required fields are marked with *.

Search	Book a ticket	> Passenger data	>	Additional services	>	Payment	

Passenger #1 — Adult

First name *	Last name *				
Tom	Tompson				
Email	Phone number				
	+370 🗸				

Passenger #2 - 30% discount for pupils

First name *	Last name *	
Karl	Karlson	
Email	Phone number	
	+370 🗸	

Confirm and continue

You can order additional services and specify the amount of the selected service in the next step. Click **"Next"**, then **"Continue"**, and you will be transferred to your basket:

LīG	LINK	Book & Manage	Information & Services	LTG Link Business	About Us		🦞 18:53 😁	EN	ல் Bicy	cle transportation s	ervice			8
									The quota a transporting	pplies at train level with the bicycles	number of places	availab	le for	
			Add a	dditional ser	rvices									
									0 16:20 0 17:30	Vilnius Kaunas				^
Searc	ch Bo	ok a ticket Passenger date	a > Additional services > P	ayment					Tom Tomps	son	6	3.42	- 1	÷
									Karl Karlso	n	e	3.42	۱ 🗖	Ð
	Ļ	Change class or seati	ng service					>						
	e	Luggage transfer serv	rice					>						
	50	Bicycle transportatior	n service) Assign service	>						
	e	Transfer service for a d	child under 7 years of age	without occupying o	i separate s	eat		>						

IMPORTANT: if you are travelling with a child under the age of 7, be sure to select the **"Transporting a child under the age of 7 without taking a separate seat"** additional service, and specify the passenger with whom the child will be travelling, as you will have to keep the child on your knees (discounts are not applicable in Class 1 railcars, therefore 100% discount for children is available for children under 7 years of age, without taking a separate seat and when purchasing tickets in Class 2 and Class 3 railcars).

LTG	LINK	Book & Manage	Information & Services	LTG Link Business	About Us		м ^я	18:08 💮 EN	🖨 Tro	nsfer service f hout occupyin	or a child under 7 y g a separate seat	ears of c	ge	⊗
			Add a	dditional se	rvices				100 percer wagons. Th separate s	t concession. Please his concession is ave eat and when purch	e note that the exemption ailable for children up to t asing tickets in 2nd and 3	s do not ap he age of 7, ird class car	ply to C without rriages.	lass 1 a
Soc	arch Bo	ook a ticket Passenger dat	a > Additional services > P	ayment					0 16:20 0 17:30	Vilnius Kaunas				^
									Tom Tom	oson		e0.00	1	ŧ
		Change elass et soat	ing convice						Karl Karl	ion		eo.oo	- 0	÷
	۳ ۲	Change class of seat	ing service											
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	ಹೆ	Bicycle transportation	n service				① Assi	gn service 🗦						
	÷	Transfer service for a	child under 7 years of age	without occupying o	a separate se	at		>						

In the last step, you will see the detailed information of your chosen trip - applied discounts, route, train number, departure and arrival times, date of the trip, seat, railcar and class.

IMPORTANT: if you have a voucher, you can redeem it by clicking "Add voucher" at the bottom right.

Thu, 24/02

€15.20

-€2.28

€12.92 Add voucher

Tom Tompson Adult €7.60 m Image: Vilnius - Kaunas ^ Image: Id:20 Vilnius +++ 17:30 Kaunas Thu, 24/02 Seat Free seating 2 class Karl Karlson 30% discount for pupils €5.32 m Image: Vilnius - Kaunas ^

Pay for your order

757

Seat

Original price

Total discounts applied

Total to pay

16:20 Vilnius >+> 17:30 Kaunas

Free seating 2 class

After confirming that all travel information is correct, enter the missing **Payer details**, select the **Method of payment** - online banking or payment card - confirm that you have read and accept the Terms of Service and Privacy Notice, then click **"Pay"** - from here you will be redirected to KLIX platform of Citadelė bank, where you can choose the method of payment:

Buyer details	Payment details
First name *	E-Banks and payment cards
Tom	I confirm that I am over 14 years old and I agree to receive newsletters
Last name *	with direct marketing offers, surveys, partner offers and other relevant information
Tompson	I confirm that I have read and agree to the Terms of Service and Privacy Notice*
Email *	Resona your sect
tom.tompson@en.lt	
Phone number*	
+1 🗸 5555551234	

If you want to receive newsletters about LTG Link promotions, offers, and surveys, you can do so by ticking an option "I confirm that I am over 14 years old and I agree to receive newsletters with direct marketing offers, surveys, partner offers and other relevant information."

IMPORTANT: by ticking the box, you confirm that you are 14 years old or older.

Buyer details	Payment details				
First name *	E-Banks and payment cards				
Tom	I confirm that I am over 14 years old and I agree to receive newsletters				
Last name *	with direct marketing offers, surveys, partner offers and other relevant information				
Tompson	I confirm that I have read and agree to the Terms of Service and Privacy Notice*				
Email *	Reserve your sect				
tom.tompson@en.it					
Phone number*					
+1 🗸 5555551234					

During the payment by card on the KLIX platform can save the payment card information so that the next payment would be faster.





If you choose to pay via online banking, you will be redirected to your bank's page:

Card/Klix	PAY WITH BANK ACCOUNT €12.92 to LTG LINK UAB (ltglink.lt)
Bank Account	Citadele
	PAYMENT INITIATION SERVICE
	SEB PAYMENT INITIATION SERVICE
	SIAULIU SBANKAS
	Swedbank Payment INITIATION SERVICE
	Proceed to pay €12.92

After the successful payment, you will be returned to the ticket purchase page and you will see a pop-up window notifying you that your purchase has been completed successfully:





Download invoice

The following	ticket was	found

Vilnius — Kaunas Fri, 25/02, 12:30 - 13:39		€12.92
		1 x Be nuolaidų, 1 x Moksleiviams 30% nuolaida €12.92
Private Business		
Tom	Tompson	Individual activity certificate
VAT	Street and House Number *	City *
ZIP code *	Country *	
		×
		Continue

After filling in the required fields, click **"Continue"** and the system will generate an invoice for you to download:

Invoice generated

Your invoice has been generated. Click below to download. Please note that the invoice can only be downloaded once. If you need a new invoice, please contact customer support.



• You will be able to print tickets:



• Download a mobile wallet ticket (PKPass) and add it to the e-wallet of your smart device:



• Download the ticket to your device in PDF or format;



• Create an account and see all your tickets for both upcoming and past trips in one place:

Account creation / editing of information



Log in at www.ltglink.lt, click "Sign in":



Click **"Create an account"** in the customer's self-service, and fill in the required fields, then click **"Confirm"**:



Create account



You will be bale to edit the information you provided, change your password, or delete your account in the account window in the **"Account Details"**:

	Account de	Account details					
	🖉 Edit detai	ls 👌 Change pass	sword 👔 Dele	te my account			
Tickets	Email *						
	tom.tomps	on@en.lt					
	First name *						
Sh Vouchers	Tom						
	Last name *						
[31] Saved timetables	Tompson						
	Phone number						
Account details	+1	5555551234					
	Date of birth						
	6	May	1984				
	Gender						
	Male						
	Country						
	United States of America						
	I confirm to receive offers, su information	that I am over 14 years e newsletters with direc rveys, partner offers ar on	old and I agree at marketing nd other relevant				

From your account you will be able to buy both single use and fixed term tickets, see upcoming and past trips:

	Tickets	
	Future tickets Past tickets	
Tickets	FRI, 25/02 • 12:30	^1
Travelpasses	Kaunas	
S Vouchers		
Saved timetables		
Account details		

5 You wi

You will be able to see more detailed travel information by clicking on one of the tickets that you have:

• Show ticket directly from your account:

	inckets / Viinius - Ka	unas	
Tickets	Vilnius Fri, 25/02 12:30	۰۰ ۱h9 min (Direct)	Kaunas Fri, 25/02 13:39
Travelpasses	Show ticket	Manage booking 🛛 Email	と Download 💮 More
S Vouchers		FRI 25/02 + 12:30	
Saved timetables		755 CLASS 2 class	
Account details	Save ticke	TICKET NUMBER 220225587768	
Business restrictions	Mobile Wallet ticke	t (PKPass)	

• Edit your order (change seat, change ticket, or return it):



• Forward the ticket to another email:



• Download the ticket to your device in PDF or PKPass format. You will be able to add the PKPass format to the e-wallet of your smart device:

	Tickets > Vilnius - Kaunas		
Tickets	Vilnius Fri, 25/02 12:30	>•> 1 h 9 min (Direct)	Kaunas Fri, 25/02 13:39
Travelpasses	Bhow ticket Manage	ge booking 🛛 Email	💩 Download 💮 More
S Vouchers	 12:30 Vilnius 13:39 Kaunas 	PDF T	Ticket (PDF) Mobile Wallet ticket (PKPass)
Saved timetables	SERVICE CODE 755 CLASS		
Account details	2 class SEAT(S) Free seating		
Business restrictions			

• You will be able to print the ticket and generate an invoice by clicking "More":



You will be able to see your available, used, and expired voucher in the "Vouchers" section:



In the **"Saved schedules"** section you can find the routes you travel most often, save their schedules, print them out, or download them in PDF format:

		Saved timetables
ε	B Tickets	
Ę	Travelpasses	c1=13
0	Vouchers	31
lä	Saved timetables	You currently don't have any saved timetables Search timetables ④
ş	Account details	

Select your route

FROM Vilnius	To Lentvaris			25/0	DEPARTURE 25/02/2022			Search			
								Save rout	te 🔂 Prir	nt 🕁 Dov	wnload
Departure	🚺 Mon - Fri	All days	All days	🚺 Mon - Fri	All days	All days	All days	All days	All days	All days	All days
Vehicle No	821	641	823	851	825	853	827	643	753	855	829
Route	Vilnius - Kaunas	Vilnius - Varėna - Marcinkonys	Vilnius - Kaunas	Vilnius - Trakai	Vilnius - Kaunas	Vilnius - Trakai	Vilnius - Kaunas	Vilnius - Varėna - Marcinkonys	Vilnius - Kaunas	Vilnius - Trakai	Vilnius Kauna:
Classes	12	3	02	02	02	02	02	3	02	02	02
Services	శి ఉ	ക	86 6	86 6	86 à	86 6.	86 6	ക	86 6	86 à	86 Å
Vilnius	04:55	05:45	06:02	06:13	06:50	07:00	08:00	08:06	09:10	09:23	10:10
Paneriai	05:04	-	06:11	-	06:59	07:09	08:09	08:16	09:19	09:32	10:19
Voke	05:08	-	06:15	-	-	07:13	-	08:21	-	09:36	-
Lentvaris	05:13	06:05	06:20	06:29	07:06	07:19	08:16	08:28	09:26	09:42	10:26

& Wheelchair 🚯 Bicycle 🗉 National holiday 🛅 School holiday

Congratulations!

Now you know how to buy a ticket in the new ticketing system!