

Ticket purchase
Account creation /
editing of information

Smart Ticketing



1

Log in at www.ltglink.it

In order to create a new account, click on “Sign in”:

The screenshot shows the LTG LINK website interface. At the top, there is a navigation bar with the logo 'LTG LINK' and menu items: 'Book & Manage', 'Information & Services', 'LTG Link Business', and 'About Us'. On the right side of the navigation bar, there is a language selector 'EN' and a 'Sign in' button, which is highlighted with a red box and a red mouse cursor. Below the navigation bar, the main content area has a red background with the text 'Select your travel destination'. There are two tabs: 'Ticket' (selected) and 'Travelpass'. Below the tabs is a search form with the following fields: 'From' (with a swap icon), 'To', 'DEPARTING DATE' (set to 'Tue, 03/01'), 'Add return date', 'PASSENGERS' (set to '1 x Adult (Full price)'), and a 'Search' button. At the bottom left of the search form, there is a 'Use promocode' button.

- 2 Click **“Create an account”** in the customer’s self-service, and fill in the required fields, then click **“Confirm”**:

Sign in

Username

Password SHOW

Confirm

Create an account Reset password

Create account

petras.petraitis@petpet.it

..... SHOW

..... SHOW

Petras

Petraitis

+370 ▼ 61234567

Street address

Day ▼ Month ▼ Year ▼

Gender ▼

Postcode

Country ▼

City

I agree to receive newsletters with direct marketing offers, surveys, partner offers and other relevant information

I confirm that I am 14 years old or older*

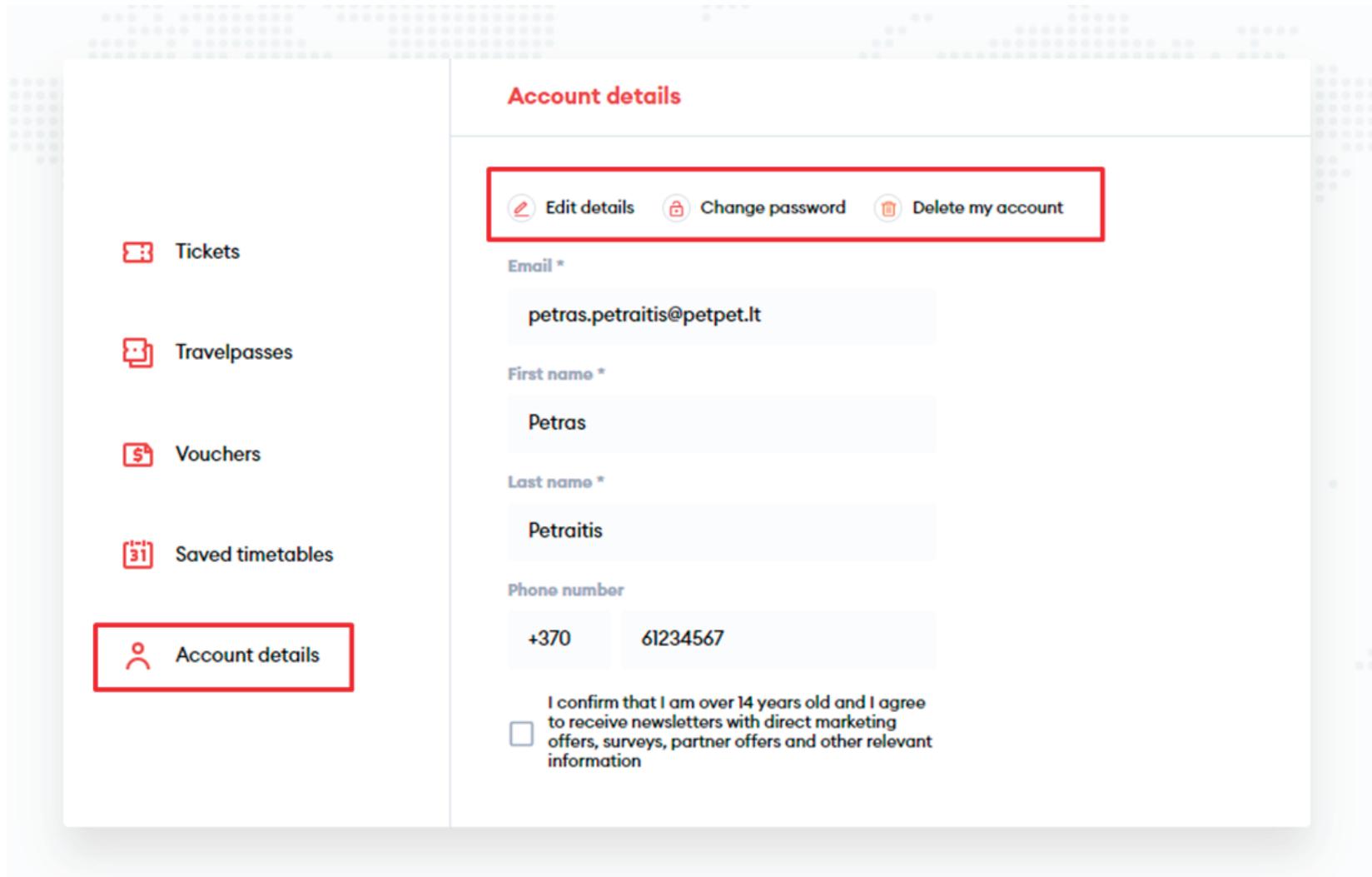
I agree with **Privacy Notice***

Confirm

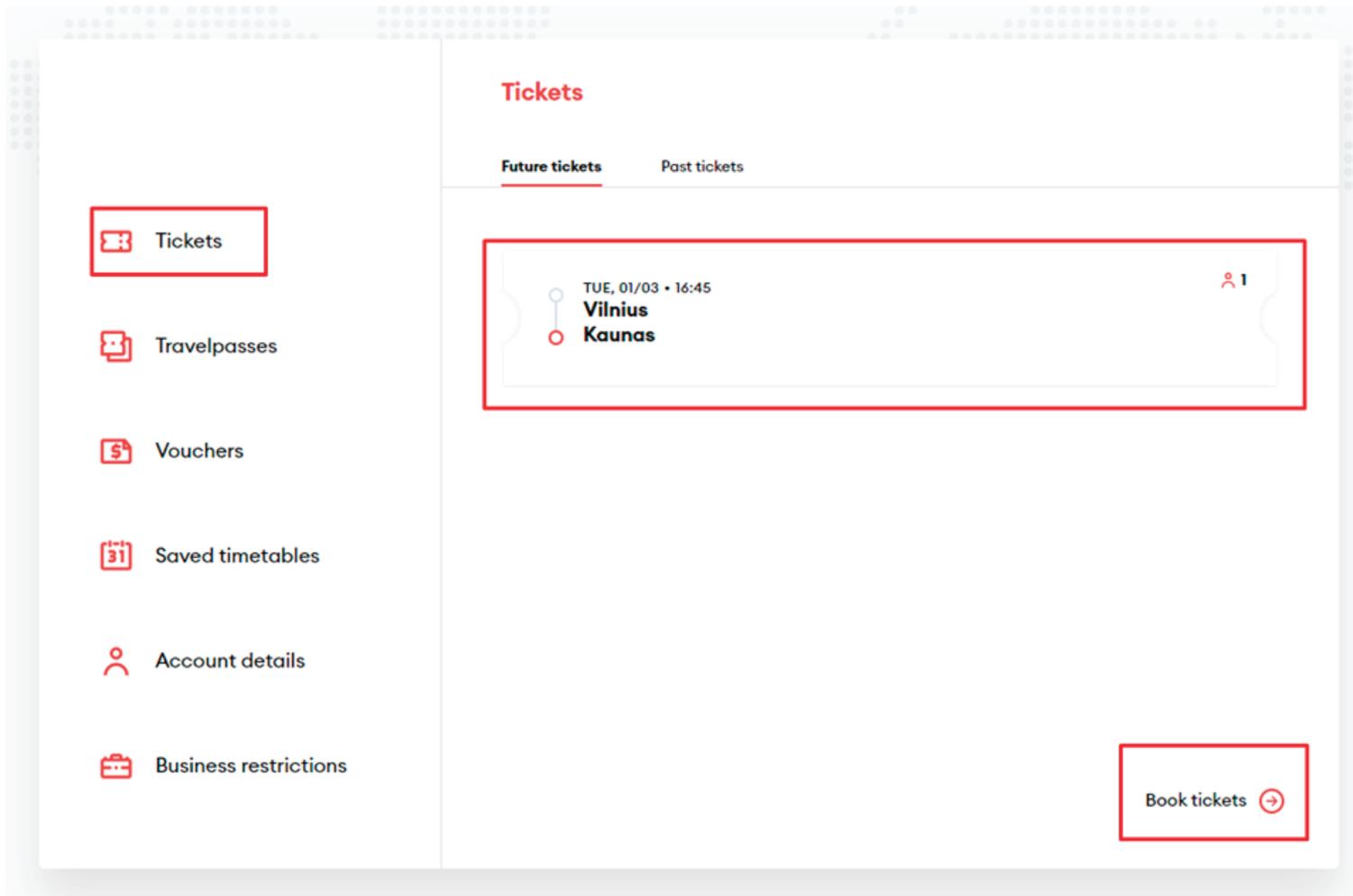
Sign in Reset password

3

You will be able to edit the information you provided, change your password, or delete your account in the account window in the **“Account Details”**:



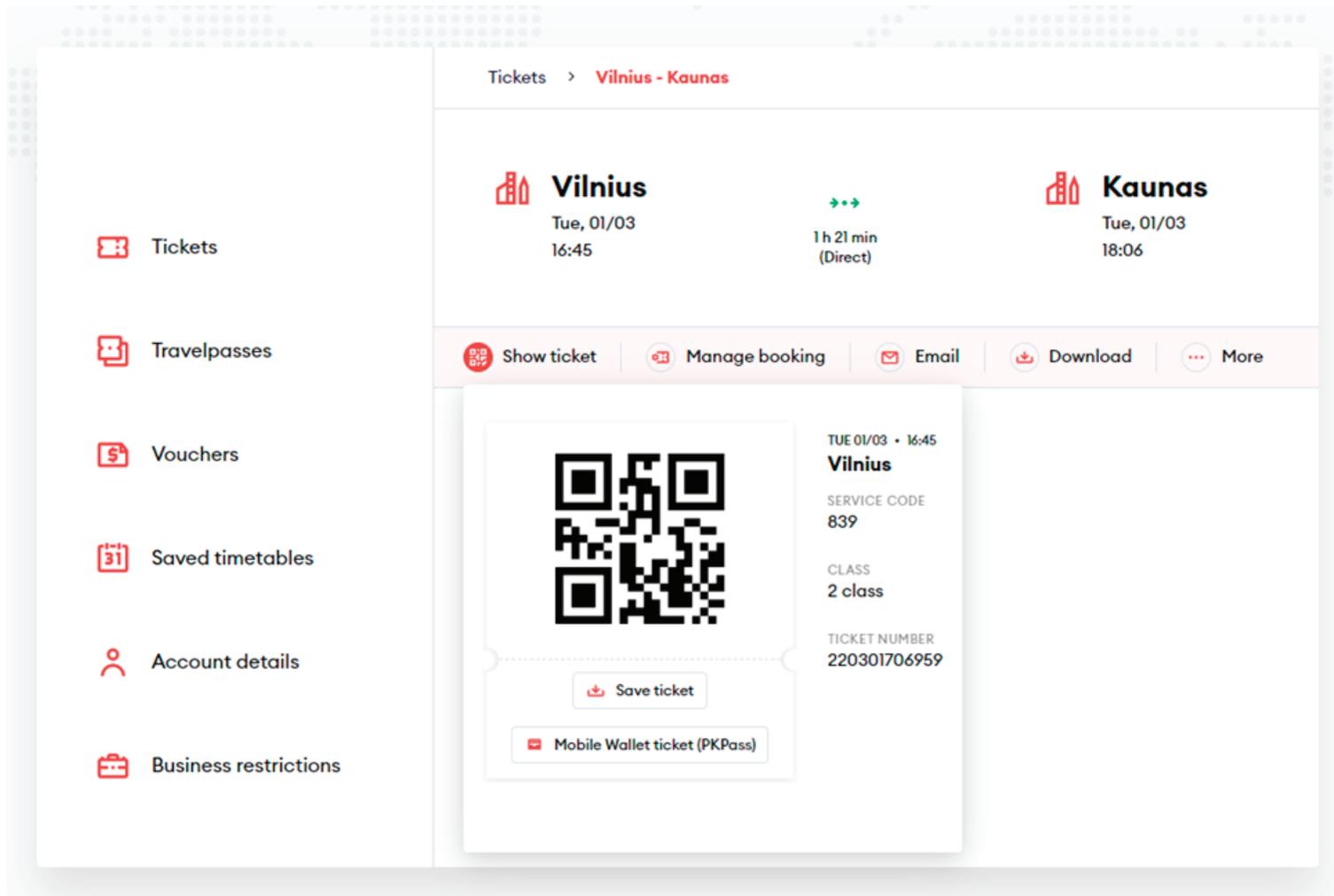
- 4 From your account you will be able to buy both single use and fixed term tickets, see upcoming and past trips:



5

You will be able to see more detailed travel information by clicking on one of the tickets that you have:

- Show ticket directly from your account:



- Edit your order (change seat, change ticket, or return it):

The screenshot shows a flight booking management interface. On the left is a sidebar with navigation options: Tickets, Travelpasses, Vouchers, Saved timetables, Account details, and Business restrictions. The main content area is titled 'Tickets > Vilnius - Kaunas'. It displays flight details for a route from Vilnius to Kaunas on Tuesday, 01/03. The Vilnius departure is at 16:45, and the Kaunas arrival is at 18:06, with a flight duration of 1 h 21 min (Direct). Below the flight details is a horizontal menu with options: Show ticket, Manage booking (highlighted with a red box), Email, Download, and More. A dropdown menu is open under 'Manage booking', listing three options: Manage seats and additional products, Change tickets, and Refund tickets (all also highlighted with a red box). Below the dropdown, the ticket details are shown: SEAT 83, CLASS 2 class, and SEAT(S) Free seating.

- Forward the ticket to another email:

The screenshot displays a user interface for managing a train ticket. On the left is a navigation menu with icons and labels for 'Tickets', 'Travelpasses', 'Vouchers', 'Saved timetables', 'Account details', and 'Business restrictions'. The main content area is titled 'Tickets > Vilnius - Kaunas'. It shows the route from Vilnius to Kaunas on Tuesday, 01/03, with a departure time of 16:45 and an arrival time of 18:06, taking 1 hour and 21 minutes. Below this, there are five action buttons: 'Show ticket', 'Manage booking', 'Email', 'Download', and 'More'. The 'Email' button is highlighted with a red border. A modal dialog box is open over the 'Email' button, featuring a text input field and a red 'Send' button, also highlighted with a red border. Ticket details are listed below the modal: '16:45 Vilnius', '18:06 Kaunas', 'SERVICE CODE 839', 'CLASS 2 class', and 'SEAT(S) Free seating'.

Tickets > Vilnius - Kaunas

Vilnius
Tue, 01/03
16:45

→ → →
1 h 21 min
(Direct)

Kaunas
Tue, 01/03
18:06

Show ticket | Manage booking | **Email** | Download | More

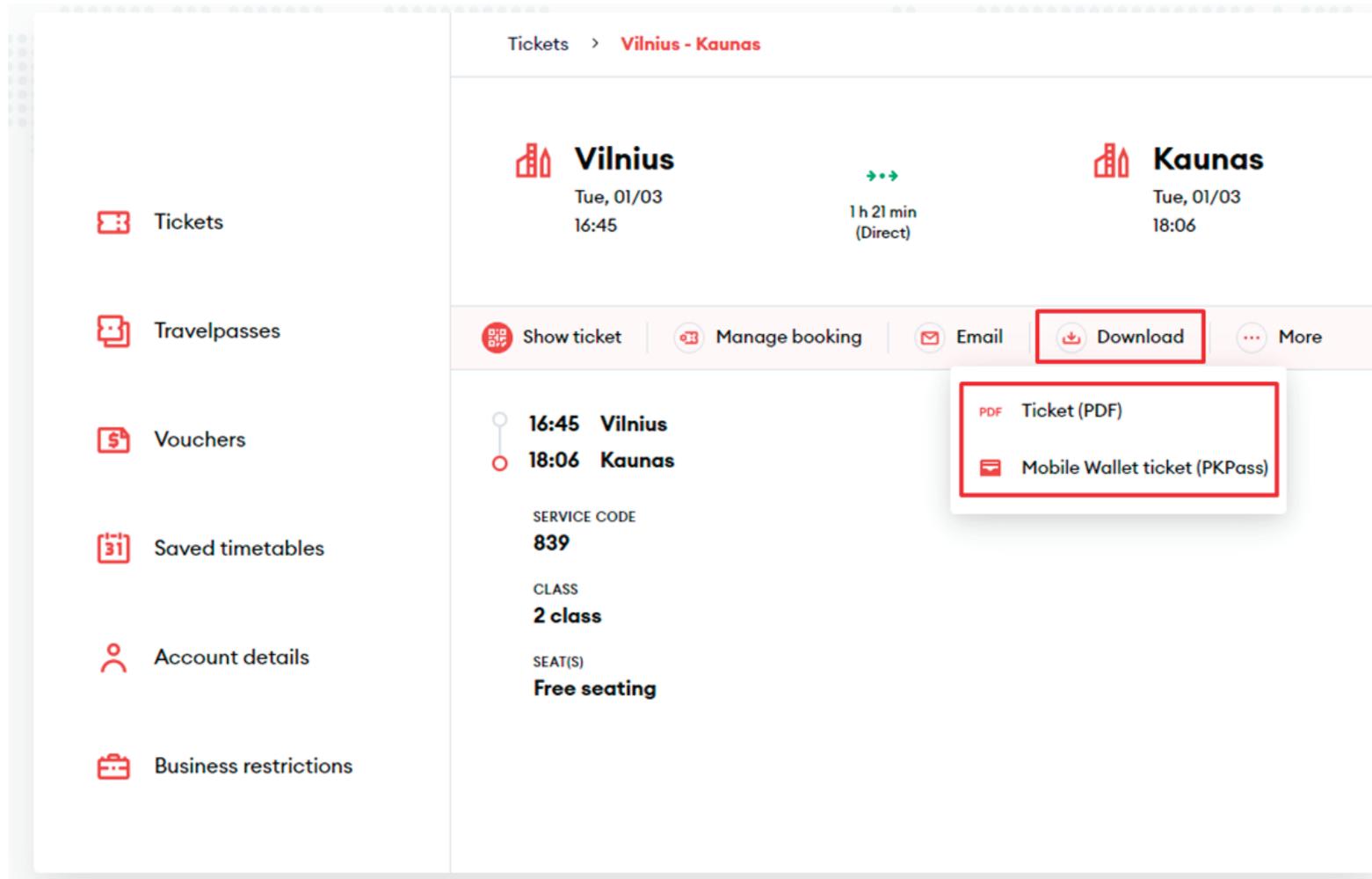
16:45 Vilnius
18:06 Kaunas

SERVICE CODE
839

CLASS
2 class

SEAT(S)
Free seating

- Download the ticket to your device in PDF or PKPass format. You will be able to add the PKPass format to the e-wallet of your smart device:



- You will be able to print the ticket and generate an invoice by clicking “More”:

The screenshot shows a web interface for a train ticket. On the left is a navigation menu with icons and labels: Tickets, Travelpasses, Vouchers, Saved timetables, Account details, and Business restrictions. The main content area is titled 'Tickets > Vilnius - Kaunas'. It displays the route from Vilnius to Kaunas on Tuesday, 01/03. The departure is at 16:45 and the arrival is at 18:06, with a duration of 1 h 21 min (Direct). Below the route information is a horizontal bar with action buttons: Show ticket, Manage booking, Email, Download, and More. The 'More' button is highlighted with a red box. A dropdown menu is open from the 'More' button, showing 'Print' and 'Generate invoice' options, both also highlighted with red boxes. Below the route information, the ticket details are listed: SERVICE CODE 839, CLASS 2 class, and SEAT(S) Free seating.

Tickets > Vilnius - Kaunas

Vilnius
Tue, 01/03
16:45

→ → →
1 h 21 min
(Direct)

Kaunas
Tue, 01/03
18:06

Show ticket | Manage booking | Email | Download | More

16:45 Vilnius
18:06 Kaunas

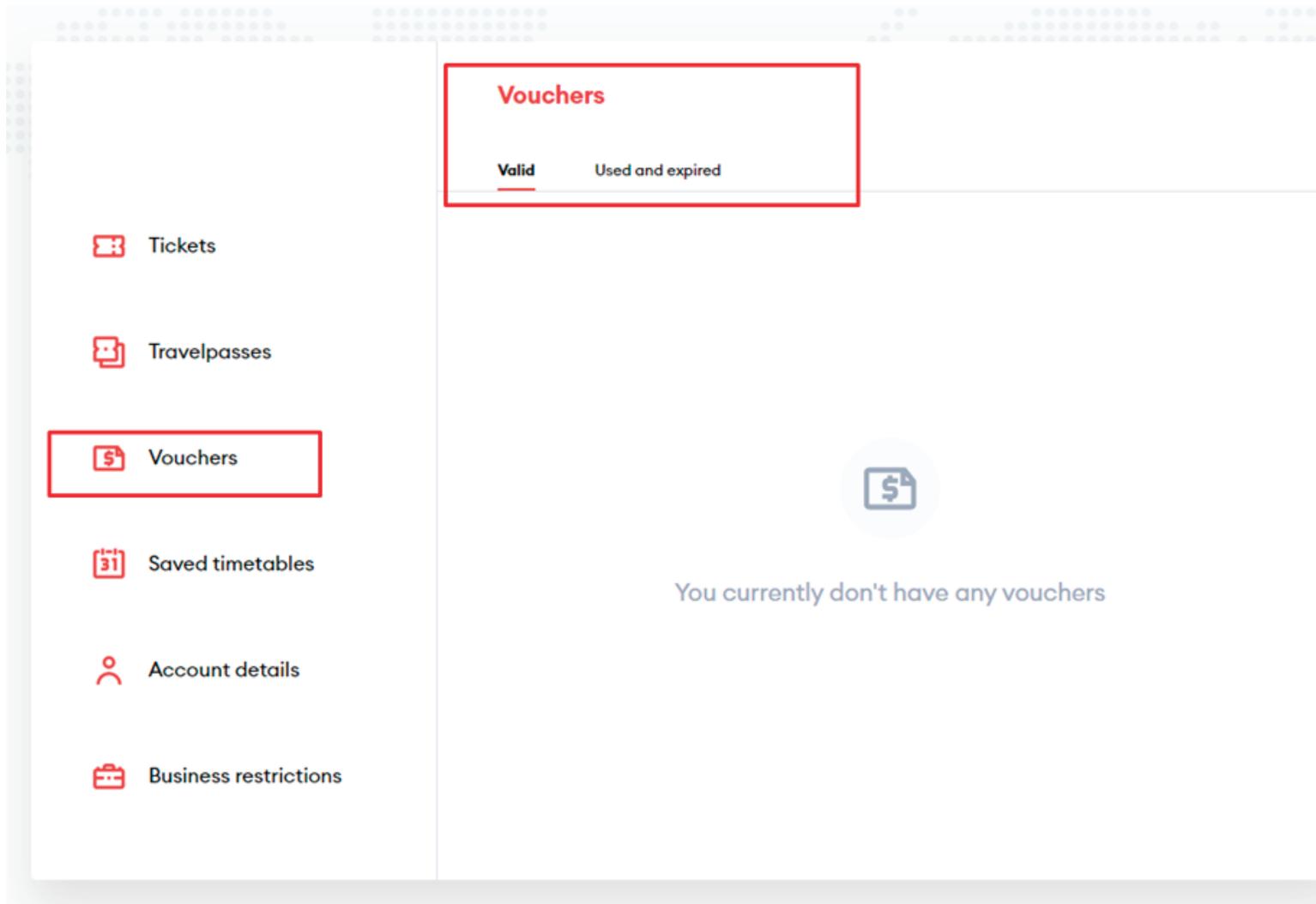
SERVICE CODE
839

CLASS
2 class

SEAT(S)
Free seating

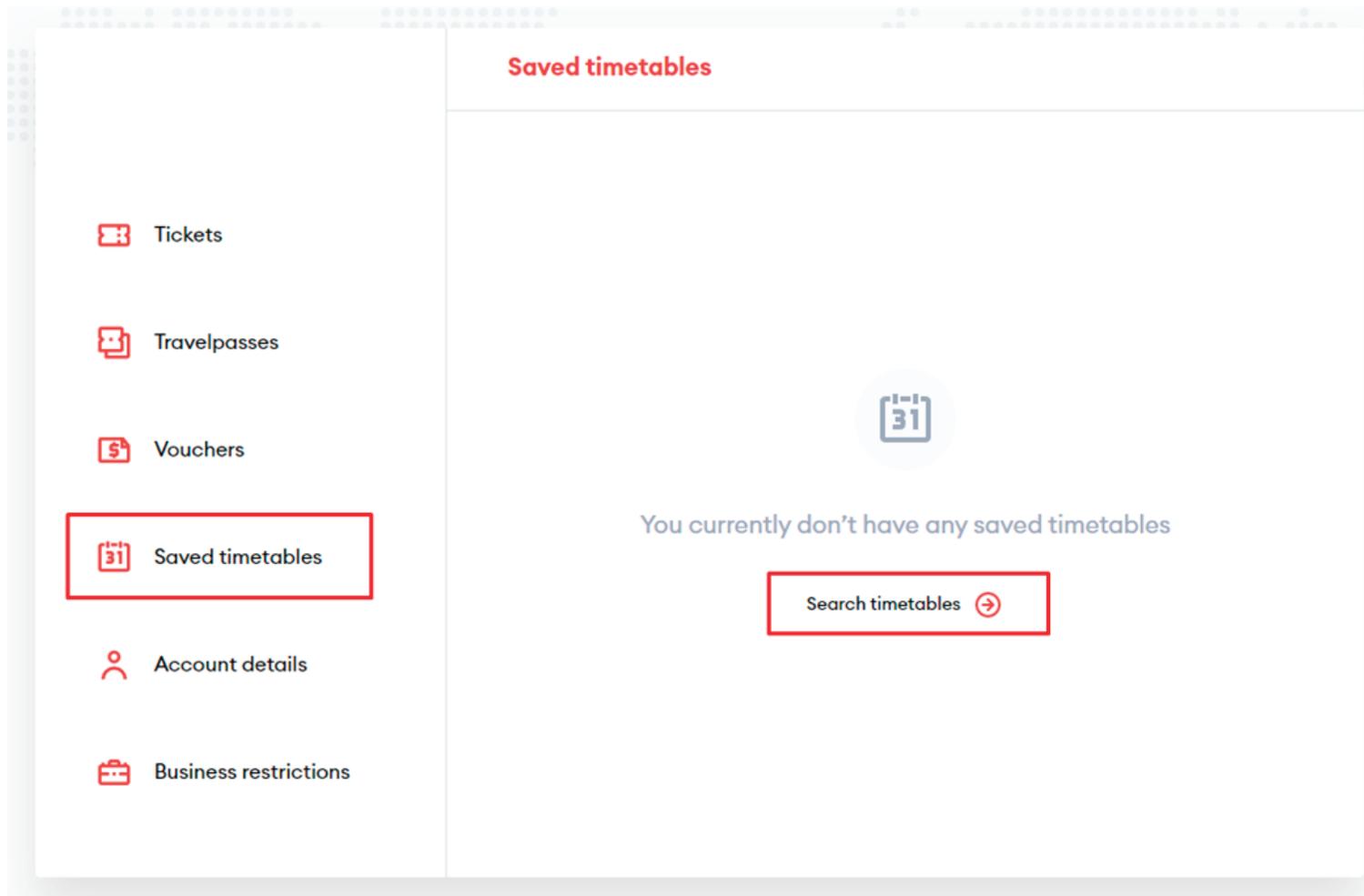
Print
Generate invoice

6 You will be able to see your available, used, and expired vouchers in the **“Vouchers”** section:



7

In the **“Saved schedules”** section you can find the routes you travel most often, save their schedules, print them out, or download them in PDF format:



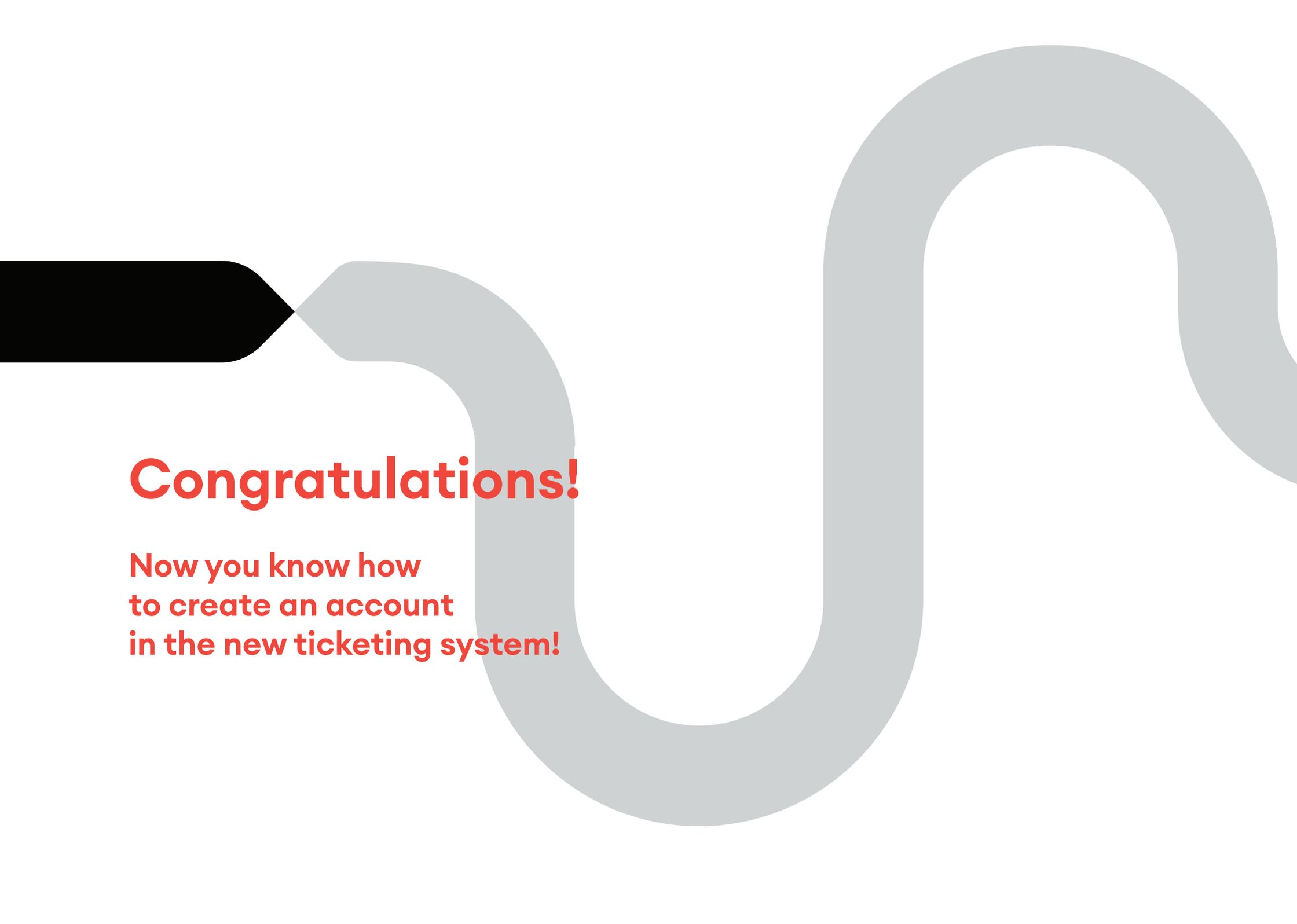
Select your route

FROM Vilnius	TO  Lentvaris	DEPARTURE 01/03/2022	Search
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 Save route
  Print
  Download

Departure	 Mon - Fri	All days	All days	 Mon - Fri	All days	All days	All days	All days	All days	All days	All days
Vehicle No	821	641	823	851	825	853	827	643	753	855	829
Route	Vilnius - Kaunas	Vilnius - Varėna - Marcinkonys	Vilnius - Kaunas	Vilnius - Trakai	Vilnius - Kaunas	Vilnius - Trakai	Vilnius - Kaunas	Vilnius - Varėna - Marcinkonys	Vilnius - Kaunas	Vilnius - Trakai	Vilnius - Kaunas
Classes	 		 	 	 	 	 		 	 	 
Services	 		 	 	 	 	 		 	 	 
Vilnius	04:55	05:45	06:02	06:13	06:50	07:00	08:00	08:06	09:10	09:23	10:10
Paneriai	05:04	-	06:11	-	06:59	07:09	08:09	08:16	09:19	09:32	10:19
Voke	05:08	-	06:15	-	-	07:13	-	08:21	-	09:36	-
Lentvaris	05:13	06:05	06:20	06:29	07:06	07:19	08:16	08:28	09:26	09:42	10:26

 Wheelchair
  Bicycle
  National holiday
  School holiday



Congratulations!

**Now you know how
to create an account
in the new ticketing system!**