

**Ticket purchase  
with a 100 %  
discount for the  
child**

**Smart Ticketing**

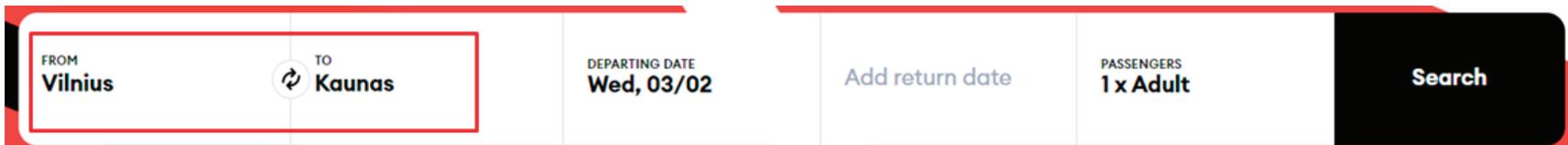


1 Log in at [www.ltglink.lt](http://www.ltglink.lt)

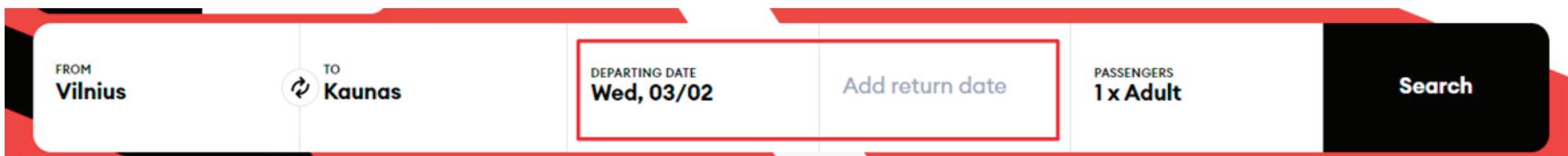
2 Select ticket type “Ticket”:



3 If you have selected the single use ticket type, select the required route (from / to) in the main search window:



4 Select departure date, if round trip ticket, select return date as well:



5

In the list of passengers, select the number of passengers and check “**Child under 7 years**”:

### Select passengers

Adult (Full price)  1

Student (50% concession)  0

Pupil (30% discount)  0

Disabled people (50% concession)  0

More discounts

### Filter results by

 Travel with bike

 Travel with pet

 **Child under 7 years**

 Travelling with wheelchair

Group ticket  I have a family card

6

Clicking “**Search**” will take you to the results window, where you will see travel information based on the criteria that you set

The screenshot displays the LTG LINK website interface. At the top, there is a navigation bar with the logo and links for 'Book & Manage', 'Information & Services', 'LTG Link Business', and 'About Us'. On the right side of the navigation bar, there are links for 'EN' and 'Sign in'. Below the navigation bar, there is a search progress indicator showing the steps: 'Search' > 'Book a ticket' > 'Passenger data' > 'Additional services' > 'Payment'. The main content area shows the search criteria: 'FROM Vilnius' and 'TO Kaunas' with a swap icon, 'DEPARTING DATE Wed, 03/02', 'Add return date', and 'PASSENGERS 1 x Adult'. Below this, there is a filter icon and a date selector for 'Wed, 02/03'. The search results are presented in a table with four rows, each representing a different train option. Each row includes the departure and arrival times, the route name, the duration, the train number, and the 'Fast' service indicator. To the right of each row, there are two buttons for '1 CLASS' and '2 CLASS' with their respective prices.

| Departure | Arrival | Route            | Duration   | Train No. | Service | 1 CLASS | 2 CLASS |
|-----------|---------|------------------|------------|-----------|---------|---------|---------|
| 04:55     | 06:18   | Vilnius - Kaunas | 1 h 23 min | 821       | Fast    | €8.50   | €6.40   |
| 06:02     | 07:29   | Vilnius - Kaunas | 1 h 27 min | 823       | Fast    | €8.50   | €6.40   |
| 06:50     | 08:16   | Vilnius - Kaunas | 1 h 26 min | 826       | Fast    | €8.50   | €6.40   |
| 08:00     | 09:20   | Vilnius - Kaunas | 1 h 20 min | 827       | Fast    | €8.50   | €6.40   |

7 By using the filter on the top left, you will be able to filter the trains by:

- Transfers - direct, with 1, 2, or 3 transfers or just show all;
- Departure time if you want to leave no earlier than the time that you set
- Arrival time if you want to arrive before the time that you set

| Filter |         | ← Wed, 02/03 →                            |       | Sort by          |                  |
|--------|---------|---|-------|------------------|------------------|
| 04:55  | Vilnius | Vilnius - Kaunas<br>1h 23 min<br>823 Fast | 🚗 🚿 ♿ | 1 CLASS<br>€9.78 | 2 CLASS<br>€4.48 |
| 06:18  | Kaunas  |   |       |                  |                  |
| 06:02  | Vilnius | Vilnius - Kaunas<br>1h 27 min<br>823 Fast | 🚗 🚿 ♿ | 1 CLASS<br>€9.78 | 2 CLASS<br>€4.48 |
| 07:29  | Kaunas  |   |       |                  |                  |

**Filter** (X)

Transfers

Any **Direct** 1 2 3

Departure

Any time

Clear filters - 1

**Apply**

**Filter** (X)

Transfers

Any Direct 1 2 3

Departure

Depart at

Depart at

14:30

Clear filters - 1

**Apply**

**Filter** (X)

Transfers

Any Direct 1 2 3

Departure

Arrive by

Arrive by

16:30

Clear filters - 1

**Apply**

8

If you will want to sort the trains by **the earliest departures, journey time** or **price**, you can do so by using the sorting function at the top right:

The screenshot shows a train search interface for the route Vilnius - Kaunas on Wednesday, 02/03. At the top right, there is a 'Sort by' dropdown menu with three options: 'Earliest departure' (selected), 'Fastest first', and 'Cheapest first'. Below the menu, four train options are listed, each with its departure and arrival times, route, duration, and class prices.

| Departure | Arrival | Route            | Duration   | Class 1 Price | Class 2 Price |
|-----------|---------|------------------|------------|---------------|---------------|
| 04:55     | 06:18   | Vilnius - Kaunas | 1 h 23 min | €9.78         | -             |
| 06:02     | 07:29   | Vilnius - Kaunas | 1 h 27 min | €9.78         | €4.48         |
| 06:50     | 08:16   | Vilnius - Kaunas | 1 h 26 min | €9.78         | €4.48         |
| 08:00     | 09:20   | Vilnius - Kaunas | 1 h 20 min | €9.78         | €4.48         |

9

By hovering the mouse over the icon of a bicycle, animal, or a wheelchair you will be able to see how many empty spaces are left on the train:

The screenshot shows the same train search interface as above. A red box highlights the bicycle icon in the second train option (06:02 - 07:29). A tooltip appears over the icon, displaying the text 'Available: 6'.

| Departure | Arrival | Route            | Duration   | Class 1 Price | Class 2 Price |
|-----------|---------|------------------|------------|---------------|---------------|
| 04:55     | 06:18   | Vilnius - Kaunas | 1 h 23 min | €8.50         | €6.40         |
| 06:02     | 07:29   | Vilnius - Kaunas | 1 h 27 min | €8.50         | €6.40         |
| 06:50     | 08:16   | Vilnius - Kaunas | 1 h 26 min | €8.50         | €6.40         |

10

After choosing the trip and class that is acceptable for you, you will be able to:

- Review class information:

The screenshot displays a train booking interface for a trip from Vilnius to Kaunas. At the top, the departure time is 06:02 and the arrival time is 07:29. The route is Vilnius - Kaunas, with a duration of 1 h 27 min. The train is identified as 822, a Fast service. Accessibility icons for bicycle, luggage, and wheelchair are shown. Two class options are available: 1 CLASS for €9.78 and 2 CLASS for €4.48. Below this, a detailed view of the 06:02 Vilnius departure is shown, including the route, train number, and service type. A list of icons indicates available amenities: bicycle, wheelchair, luggage, bicycle, wheelchair, and WC. A red text label indicates '+13 stops'. The arrival time at Kaunas is 07:29. A red-bordered button labeled 'Show class info' is positioned on the right side of the detailed view.

- Review train parameters:
- Expand the list of stops to see the time at which you will pass through the intermediate stations and how many stops there will be:

**09:10 Vilnius**  
Vilnius - Kaunas  
**763 Express**

🚶♿️ 🚿 WC 🚶♿️ 🚶♿️ 📶  
🚫🚲 ☀️ 🚶♿️ 🚶♿️

**+ 4 stops**

**10:20 Kaunas**

**09:10 Vilnius**  
Vilnius - Kaunas  
**763 Express**

🚶♿️ 🚿 WC 🚶♿️ 🚶♿️ 📶  
🚫🚲 ☀️ 🚶♿️ 🚶♿️

**- hide stops**

09:18 Paneriai  
09:25 Lentvaris  
09:49 Zasliai  
09:56 Kasiadorys

**10:20 Kaunas**

11

After selecting the suitable time and class, click **“Add to booking”** at the bottom and you will be taken to the window of additional services:

The screenshot displays a train booking interface for the route Vilnius - Kaunas. The departure is at 08:00 from Vilnius and the arrival is at 09:20 in Kaunas, with a duration of 1 h 20 min. The train is identified as B27 Fast. Accessibility icons for bicycle, luggage, and wheelchair are shown. Two class options are available: 1 CLASS for €8.50 and 2 CLASS for €6.40. The 2 CLASS option is highlighted with a red border. Below the route information, a vertical timeline shows the start at 08:00 Vilnius and end at 09:20 Kaunas, with a note for '+ 9 stops'. A list of service icons is provided, including wheelchair, WC, bicycle, luggage, and Wi-Fi. At the bottom, a red bar contains a shopping cart icon, the text 'Total: €6.40', and an 'Add to booking' button.

| Class   | Price |
|---------|-------|
| 1 CLASS | €8.50 |
| 2 CLASS | €6.40 |

Total: €6.40

Add to booking

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Enter passenger information in this window and click **“Confirm and Continue”**, required fields are marked with \*.

**Passenger #1 – Adult**

First name \*

Jonas

Last name \*

Jonaitis

Email

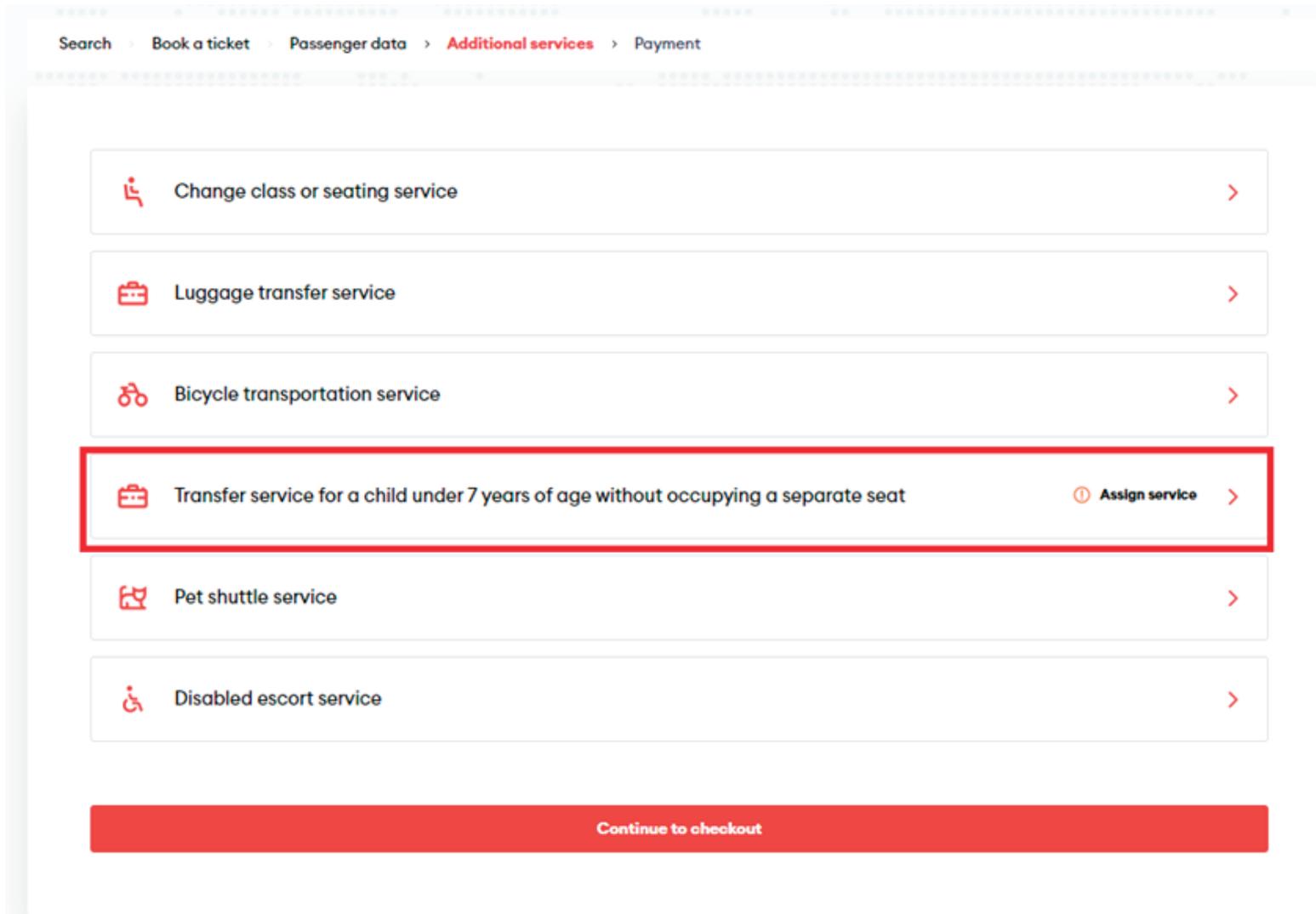
Phone number

+370 ✓

**Confirm and continue**

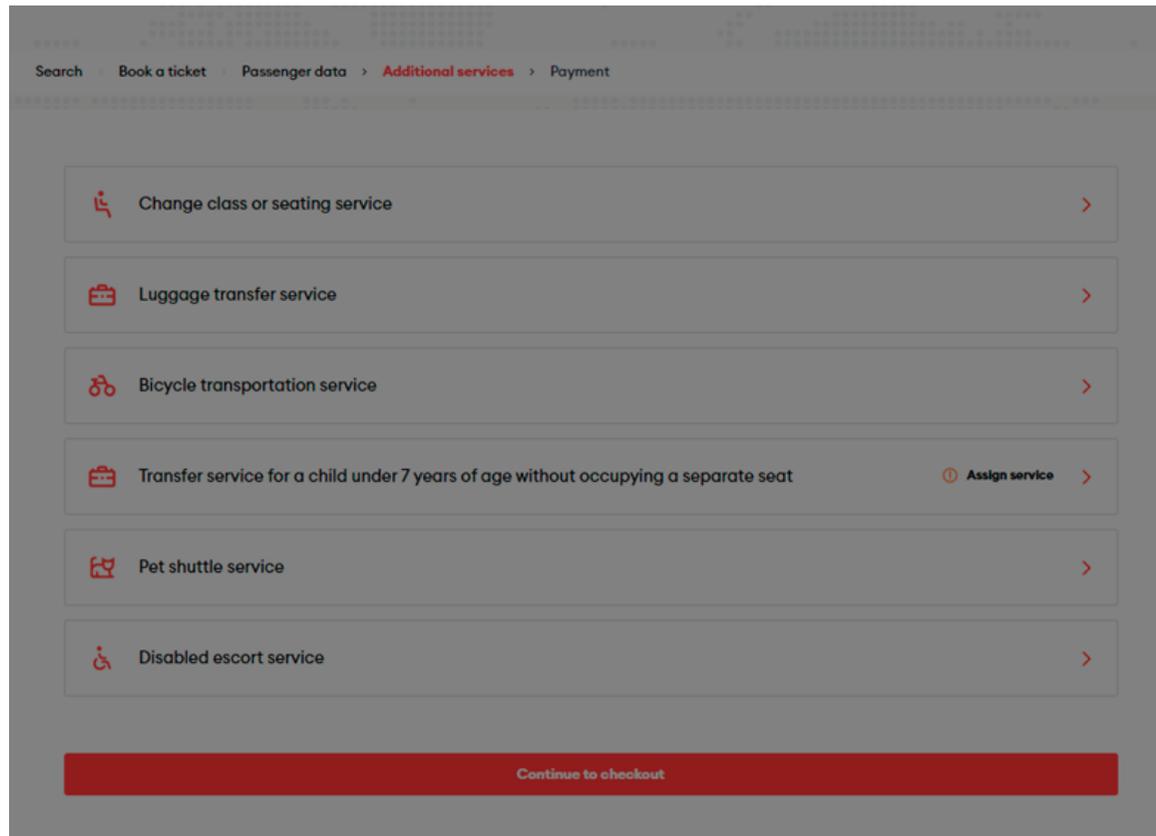
13

In the next step, click “**Transfer service for a child under 7 years of age without occupying a separate seat**”.



14

Specify the passenger with whom the child will be travelling, as you will have to keep the child on your knees (discounts are not applicable in Class 1 railcars, therefore 100% discount for children is available for children under 7 years of age, without taking a separate seat and when purchasing tickets in Class 2 and Class 3 railcars).



 **Transfer service for a child under 7 years of age without occupying a separate seat** 

100 percent concession. Please note that the exemptions do not apply to Class 1 wagons. This concession is available for children up to the age of 7, without a separate seat and when purchasing tickets in 2nd and 3rd class carriages.

18:10 Kaunas   
19:44 Vilnius

Arnesta Lukošūniene €0.00  0 

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In the last step, you will see the detailed information of your chosen trip - applied discounts, route, train number, departure and arrival times, date of the trip, seat, railcar and class.

**IMPORTANT:** if you have a voucher, you can redeem it by clicking **“Add voucher”** at the bottom right.

### Pay for your order

**Jonas Jonaitis** Adult **€6.40** 

---

 **Vilnius - Kaunas** ^

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 **08:00** Vilnius →→ **09:20** Kaunas **Wed, 02/03**

Seat Free seating **2 class**

100% for children x1 **€0.00** 

Total to pay

**€6.40**

 **Add voucher**

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After confirming that all travel information is correct, enter the missing **Payer details**, select the **Method of payment** - online banking or payment card - confirm that you have read and accept the Terms of Service and Privacy Notice, then click **“Pay”** - from here you will be redirected to KLIX platform of Citadelè bank, where you can choose the method of payment:

### Buyer details

First name \*

Tom

Last name \*

Tompson

Email \*

tom.tompson@en.it

Phone number \*

+1



5555551234

### Payment details

E-Banks and payment cards



I confirm that I am over 14 years old and I agree to receive newsletters with direct marketing offers, surveys, partner offers and other relevant information



I confirm that I have read and agree to the **Terms of Service** and **Privacy Notice**\*

Reserve your seat

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If you want to receive newsletters about LTG Link promotions, offers, and surveys, you can do so by ticking an option “I confirm that I am over 14 years old and I agree to receive newsletters with direct marketing offers, surveys, partner offers and other relevant information.”

**IMPORTANT:** by ticking the box, you confirm that you are 14 years old or older.

#### Buyer details

First name \*

Tom

Last name \*

Tompson

Email \*

tom.tompson@en.it

Phone number\*

+1



5555551234

#### Payment details

E-Banks and payment cards



I confirm that I am over 14 years old and I agree to receive newsletters with direct marketing offers, surveys, partner offers and other relevant information



I confirm that I have read and agree to the **Terms of Service** and **Privacy Notice**\*

Reserve your seat

18

During the payment by card on the KLIX platform can save the payment card information so that the next payment would be faster:

The screenshot displays the KLIX payment interface. At the top right, the amount 12.92 € is shown. The interface includes a sidebar with 'Card/Klix' and 'Bank Account' options. The main area features the VISA and klix logos, a prompt to log in with the Klix app, and a 'Pay quicker with klix' button. Below this is a section for manual card data entry with fields for Card Number, Cardholder Name, Expiration Date, and CVV. A checkbox labeled 'Save my card data to pay quicker next time\*' is highlighted with a red box, accompanied by the klix logo and 'Powered by Bank Citadele'. A 'Confirm Payment' button is located below the checkbox. At the bottom, a disclaimer states that the service is provided by Citadele and that personal data will be processed by AS Citadele Banka according to 'Klix privacy protection regulations'.

12.92 €

Card/Klix

Bank Account

VISA | klix

Log in with Klix app and pay in a few seconds

Pay quicker with klix

Or fill in the card data manually

Card Number 

Cardholder Name

Expiration Date CVV

Save my card data to pay quicker next time\*  Powered by Bank Citadele

Confirm Payment

The service is provided by Citadele 

In order to insure payment for your purchase with Klix solution, your personal data will be processed by AS Citadele Banka according with "[Klix privacy protection regulations](#)".

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If you choose to pay via online banking, you will be redirected to your bank's page:

Card/Klix

PAY WITH BANK ACCOUNT

€12.92 to LTG LINK UAB (ltglink.lt)

Citadele  
BANKLINK

Luminor  
PAYMENT INITIATION SERVICE

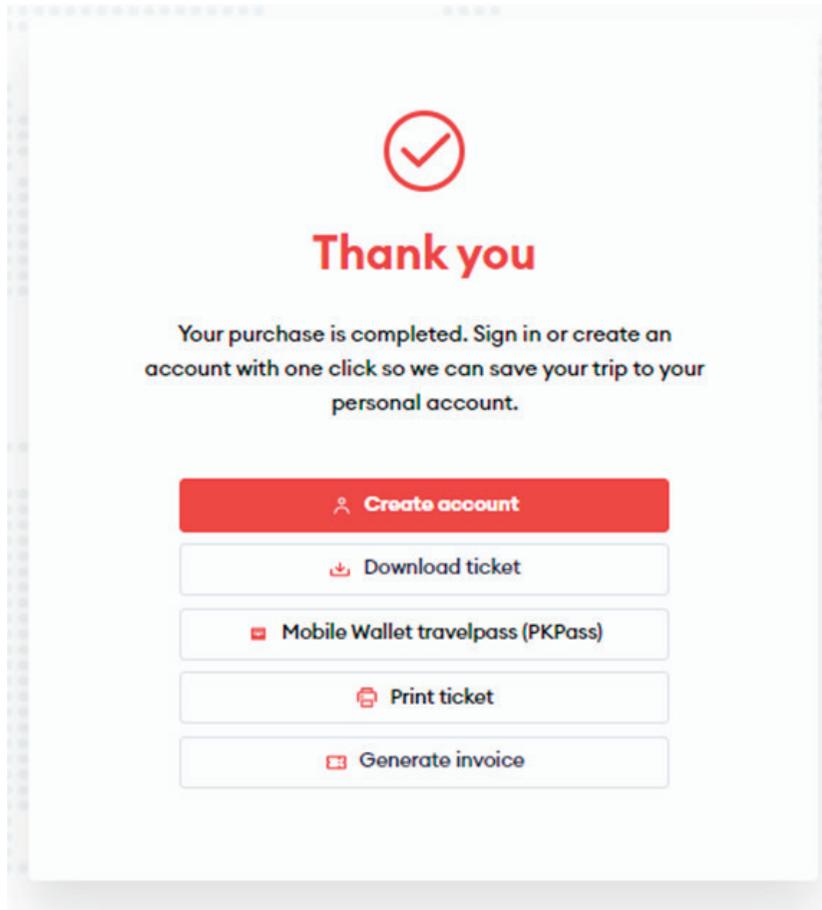
SEB  
PAYMENT INITIATION SERVICE

ŠIAULIŲ BANKAS  
PAYMENT INITIATION SERVICE

Swedbank  
PAYMENT INITIATION SERVICE

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After the successful payment, you will be returned to the ticket purchase page and you will see a pop-up window notifying you that your purchase has been completed successfully:



Ticket:

LTG LINK

E. bilietas / E. ticket Nr. 220301949849

IS / J FROM / TO  **Vilnius → Kaunas**

MARŠRUTAS ROUTE  **Vilnius - Kaunas**

DATA DATE  **2022-03-02**

LAIKAS TIME  **08:00 - 09:20**

VARDAS PAVARDĖ NAME SURNAME  **Jonas Jonaitis**



220301949849

TRAUKINYS / TRAIN

KLASĖ / CLASS



**827**



**2 class**

|   |        |
|---|--------|
| BILIETO KAINA / TICKET PRICE              | 6,40 € |
| VAIKAMS 100% LENGVATA / 100% FOR CHILDREN | 0,00 € |
| KAINA BE PVM / PRICE WITHOUT VAT          | 5,87 € |
| PVM SUMA / VAT AMOUNT                     | 0,53 € |

**GALUTINĖ BILIETO KAINA / FINAL TICKET PRICE 6,40 €**

PARDAVIMO VIETA / PURCHASED AT

INTERNETINĖ PARDOUOTUVĖ / ONLINE

DATA IR LAIKAS / DATE AND TIME

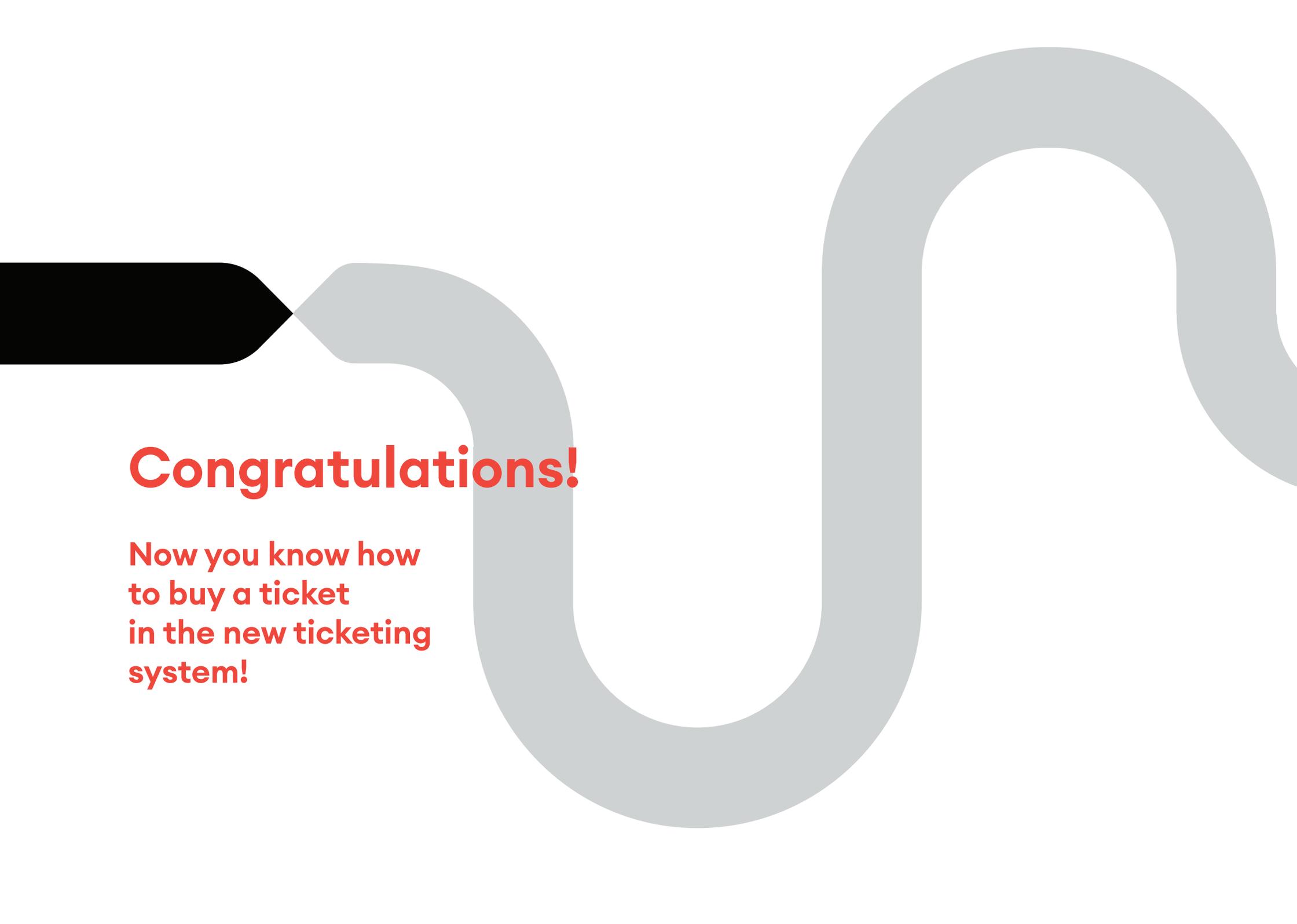
2022-03-01 10:46

KREPŠELIO NUMERIS / BASKET NUMBER

220301911918

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**Congratulations!**

**Now you know how  
to buy a ticket  
in the new ticketing  
system!**