

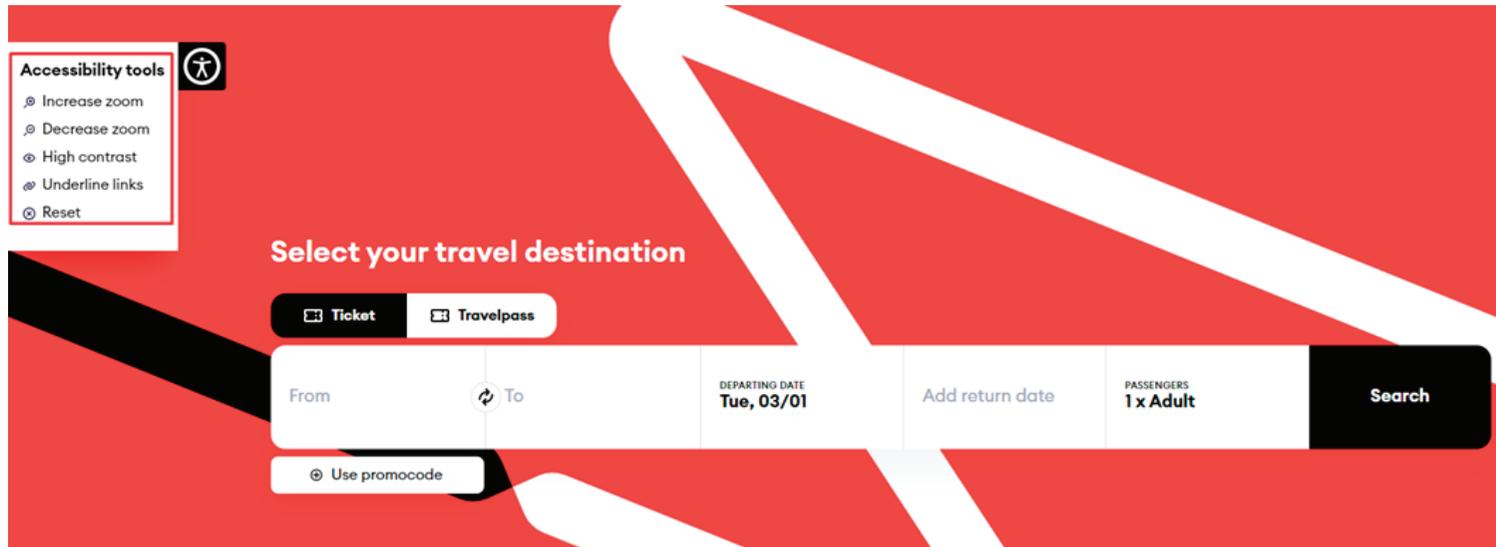
# **Ticket purchase for a disabled person and an accompanying person**

**Smart Ticketing**



1 Log in at [www.ltglink.lt](http://www.ltglink.lt)

2 The web page has an accessibility tool that allows you to:



3 Select ticket type “Ticket”:



4 In the main search window, select the required route (from / to):



- 5 Select departure date, if round trip ticket, select return date as well:

FROM Vilnius TO Kaunas DEPARTING DATE Wed, 03/02 Add return date PASSENGERS 1 x Adult Search

- 6 In the list of passengers, select the benefit that you are entitled to and if you are travelling in a wheelchair, be sure to tick that item:

**IMPORTANT:** the accompanying person chooses the same benefit as the disabled person.

### Select passengers

80% discount for disabled people - 2 +

50% for children - 0 +

50% discount for pensioners - 0 +

80% discount for pensioners - 0 +

Less discounts ^

### Select passengers

30% discount for pupils - 0 +

50% discount for disabled people - 1 +

80% discount for disabled people - 1 +

50% for children - 0 +

Less discounts ^

### Filter results by

Travel with bike

Travel with pet

I am traveling with a child under the age of 7 who will not take a separate seat

Travelling with wheelchair

### Passenger with wheelchair:

80% discount for disabled people v

If more than one disabled passenger is travelling, it is necessary to indicate which passenger will be travelling in a wheelchair:

### Passenger with wheelchair:

80% discount for disabled people ^

50% discount for disabled people

y 80% discount for disabled people

**IMPORTANT:** a wheelchair can only be selected for one person per purchase, in order to add more - a new purchase must be initiated.

**7** Clicking “**Search**” will take you to the results window, where you will see travel information based on the criteria that you set Please note that if you have ticked that you are carrying a wheelchair, the system will only show trains that are adapted for travel with a wheelchair.

FROM	TO	DEPARTING DATE		PASSENGERS
Vilnius	Kaunas	Wed, 03/02	Add return date	2 x Passengers
Filter		← Wed, 02/03 →		Sort by
04:55 06:18	Vilnius Kaunas	Vilnius - Kaunas 1 h 23 min 821 Fast	⊗ Ⓜ ♿	1 CLASS €9.78 2 CLASS €4.48
06:02 07:29	Vilnius Kaunas	Vilnius - Kaunas 1 h 27 min 822 Fast	⊗ Ⓜ ♿	1 CLASS €9.78 2 CLASS €4.48
06:50 08:16	Vilnius Kaunas	Vilnius - Kaunas 1 h 26 min 825 Fast	⊗ Ⓜ ♿	1 CLASS €9.78 2 CLASS €4.48
08:00 09:20	Vilnius Kaunas	Vilnius - Kaunas 1 h 20 min 827 Fast	⊗ Ⓜ ♿	1 CLASS €9.78 2 CLASS €4.48

**8** By using the filter on the top left, you will be able to filter the trains by:

- Transfers - direct, with 1, 2, or 3 transfers or just show all;

- Departure time if you want to leave no earlier than the time that you set;
- Arrival time if you want to arrive before the time that you set:

FROM **Vilnius** TO **Kaunas** DEPARTING DATE **Wed, 03/02** Add return date PASSENGERS **2 x Passengers**

Filter ← **Wed, 02/03** → Sort by ▾

<b>04:55</b> <b>06:18</b>	<b>Vilnius</b> <b>Kaunas</b>	Vilnius - Kaunas 1 h 23 min B21 Fast	🚗 🚫 🦽	1 CLASS <b>€9.78</b>	2 CLASS <b>€4.48</b>
<b>06:02</b> <b>07:29</b>	<b>Vilnius</b> <b>Kaunas</b>	Vilnius - Kaunas 1 h 27 min B23 Fast	🚗 🚫 🦽	1 CLASS <b>€9.78</b>	2 CLASS <b>€4.48</b>

Filter

Transfers  
Any **Direct** 1 2 3

Departure  
Any time ▾

Clear filters - 1

**Apply**

Filter

Transfers  
**Any** Direct 1 2 3

Departure  
Depart at ▾

Depart at  
14:30

Clear filters - 1

**Apply**

Filter

Transfers  
**Any** Direct 1 2 3

Departure  
Arrive by ▾

Arrive by  
16:30

Clear filters - 1

**Apply**

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If you will want to sort the trains by the earliest departures, journey time or price, you can do so by using the sorting function at the top right:

The screenshot shows a train search interface for the route Vilnius - Kaunas on Wednesday, 02/03. At the top right, there is a 'Sort by' dropdown menu with three options: 'Earliest departure' (selected), 'Fastest first', and 'Cheapest first'. Below the menu, four train options are listed. Each option shows the departure and arrival times, the route, the journey time, and the available classes and prices.

Departure	Arrival	Route	Journey Time	Class 1 Price	Class 2 Price
04:55	06:18	Vilnius - Kaunas	1h 23 min	€9.78	-
06:02	07:29	Vilnius - Kaunas	1h 27 min	€9.78	€4.48
06:50	08:16	Vilnius - Kaunas	1h 26 min	€9.78	€4.48
08:00	09:20	Vilnius - Kaunas	1h 20 min	€9.78	€4.48

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By hovering the mouse over the icon of a bicycle, animal, or a wheelchair you will be able to see how many empty spaces are left on the train:

The screenshot shows the same train search interface as above. A mouse cursor is hovering over the wheelchair icon in the first train option. A tooltip appears below the icon, displaying the text 'Available: 2'.

Departure	Arrival	Route	Journey Time	Class 1 Price	Class 2 Price
04:55	06:18	Vilnius - Kaunas	1h 23 min	€9.78	€4.48
06:02	07:29	Vilnius - Kaunas	1h 27 min	€9.78	€4.48



- Review train parameters:
- Expand the list of stops to see the time at which you will pass through the intermediate stations and how many stops there will be:

09:10 Vilnius  
Vilnius - Kaunas  
762 Express

WC  
Wi-Fi

+ 4 stops

10:20 Kaunas

09:10 Vilnius  
Vilnius - Kaunas  
762 Express

WC  
Wi-Fi

— hide stops

09:18 Paneriai  
09:25 Lentvaris  
09:49 Zasliai  
09:56 Kaisiadorys

10:20 Kaunas

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After selecting the suitable time and class, click **“Add to booking”** at the bottom and you will be taken to the passenger information window:

08:00 Vilnius  
09:20 Kaunas

Vilnius - Kaunas  
1 h 20 min  
B27 Fast

1 CLASS €9.78  
2 CLASS €4.48

Show class info

08:00 Vilnius  
Vilnius - Kaunas  
B27 Fast  
WC  
+ 9 stops  
09:20 Kaunas

Total: €4.48  
Add to booking

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Enter passenger information in this window and click **“Confirm and continue”**, required fields are marked with **\***.

**Passenger #1 — 50% discount for disabled people**

First name *	Last name *
<input type="text" value="Jonas"/>	<input type="text" value="Jonaitis"/>
Email	Phone number
<input type="text"/>	+370 <input type="text"/>

**Passenger #2 — 80% discount for disabled people** 

First name *	Last name *
<input type="text" value="Petras"/>	<input type="text" value="Petraitis"/>
Email	Phone number
<input type="text"/>	+370 <input type="text"/>

**Confirm and continue**

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If you need assistance to get on a train in a wheelchair, click in the next step: **“Disabled escort service”**:

**Add additional services**

Search > Book a ticket > Passenger data > **Additional services** > Payment

- Change class or seating service >
- Luggage transfer service >
- Bicycle transportation service >
- Transfer service for a child under 7 years of age without occupying a separate seat >
- Pet shuttle service >
- Disabled escort service >**

**Continue to checkout**

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Specify which passenger requires help, then click “Next” and “Continue to checkout”:

Search Book a ticket Passenger data > Additional services > Payment

Change class or seating service >

100% for children >

Add a guide dog transportation service >

Add luggage transfer service >

Pet transportation service >

Add a bicycle transportation service >

Add disabled escort service >

Continue to checkout

**Add disabled escort service** ⊗

Special assistance service

Choose passengers for special assistance

<input type="checkbox"/> Jonas Jonaitis	C0.00
<input checked="" type="checkbox"/> Petras Petraitis	C0.00

Next

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In the last step, you will see the detailed information of your chosen trip - applied discounts, route, train number, departure and arrival times, date of the trip.

### Pay for your order

<b>Jonas Jonaitis</b>	50% discount for disabled people	<b>€3.20</b>	
<b>Vilnius - Kaunas</b>			
	10:10 Vilnius →→→ 11:27 Kaunas	Wed, 02/03	
Seat	Free seating	<b>2 class</b>	

<b>Petras Petraitis</b>	80% discount for disabled people	<b>€1.28</b>	
<b>Vilnius - Kaunas</b>			
	10:10 →→→ 11:27	Wed, 02/03	
Seat	Free seating		
Add disabled escort service	x1	€0.00	

Original price	€12.80
Total discounts applied	-€8.32
<b>Total to pay</b>	<b>€4.48</b>
	Add voucher

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After confirming that all travel information is correct, enter the missing **Payer details**, select the **Method of payment** - online banking or payment card - confirm that you have read and accept the Terms of Service and Privacy Notice, then click **“Pay”** - from here you will be redirected to KLIX platform of Citadelè bank, where you can choose the method of payment:

### Buyer details

First name \*

Tom

Last name \*

Tompson

Email \*

tom.tompson@en.it

Phone number\*

+1



5555551234

### Payment details

E-Banks and payment cards

I confirm that I am over 14 years old and I agree to receive newsletters with direct marketing offers, surveys, partner offers and other relevant information

I confirm that I have read and agree to the **Terms of Service** and **Privacy Notice\***

Reserve your seat

If you want to receive newsletters about LTG Link promotions, offers, and surveys, you can do so by ticking an option “I confirm that I am over 14 years old and I agree to receive newsletters with direct marketing offers, surveys, partner offers and other relevant information.”

**IMPORTANT:** by ticking the box, you confirm that you are 14 years old or older.

#### Buyer details

First name \*

Tom

Last name \*

Tompson

Email \*

tom.tompson@en.it

Phone number \*

+1



5555551234

#### Payment details

E-Banks and payment cards



I confirm that I am over 14 years old and I agree to receive newsletters with direct marketing offers, surveys, partner offers and other relevant information



I confirm that I have read and agree to the [Terms of Service](#) and [Privacy Notice](#)\*

Reserve your seat

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During the payment by card on the KLIX platform can save the payment card information so that the next payment would be faster.

The screenshot displays the KLIX payment interface. At the top right, the amount '12.92 €' is shown. The interface includes a sidebar with 'Card/Klix' and 'Bank Account' options. The main area features the VISA and KLIX logos, a prompt to log in with the Klix app, and a 'Pay quicker with klix' button. Below this is a section for manual card data entry with fields for Card Number, Cardholder Name, Expiration Date, and CVV. A checkbox labeled 'Save my card data to pay quicker next time\*' is highlighted with a red box. At the bottom, there is a 'Confirm Payment' button and a disclaimer about the service being provided by Citadele, accompanied by the Citadele logo.

12.92 €

Card/Klix

Bank Account

VISA | klix

Log in with Klix app and pay in a few seconds

Pay quicker with klix

Or fill in the card data manually

Card Number

Cardholder Name

Expiration Date

CVV

Save my card data to pay quicker next time\*

Confirm Payment

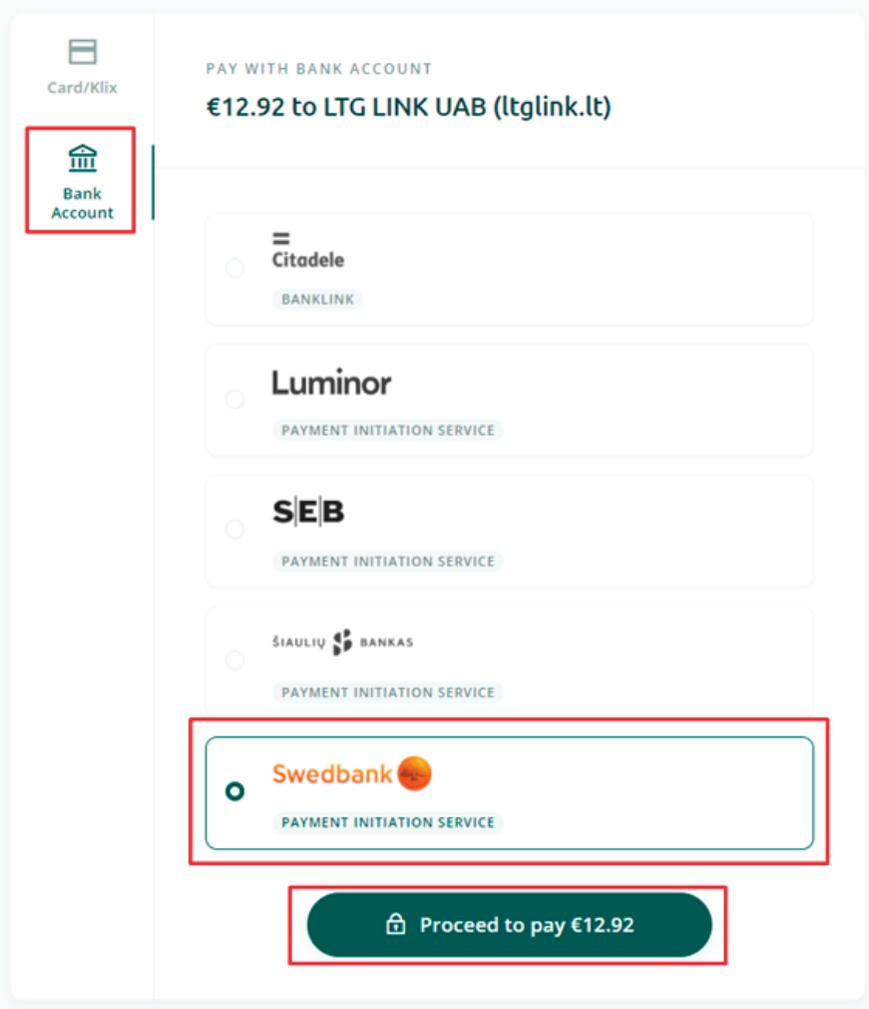
The service is provided by Citadele

In order to insure payment for your purchase with Klix solution, your personal data will be processed by AS Citadele Banka according with "[Klix privacy protection regulations](#)".

Citadele

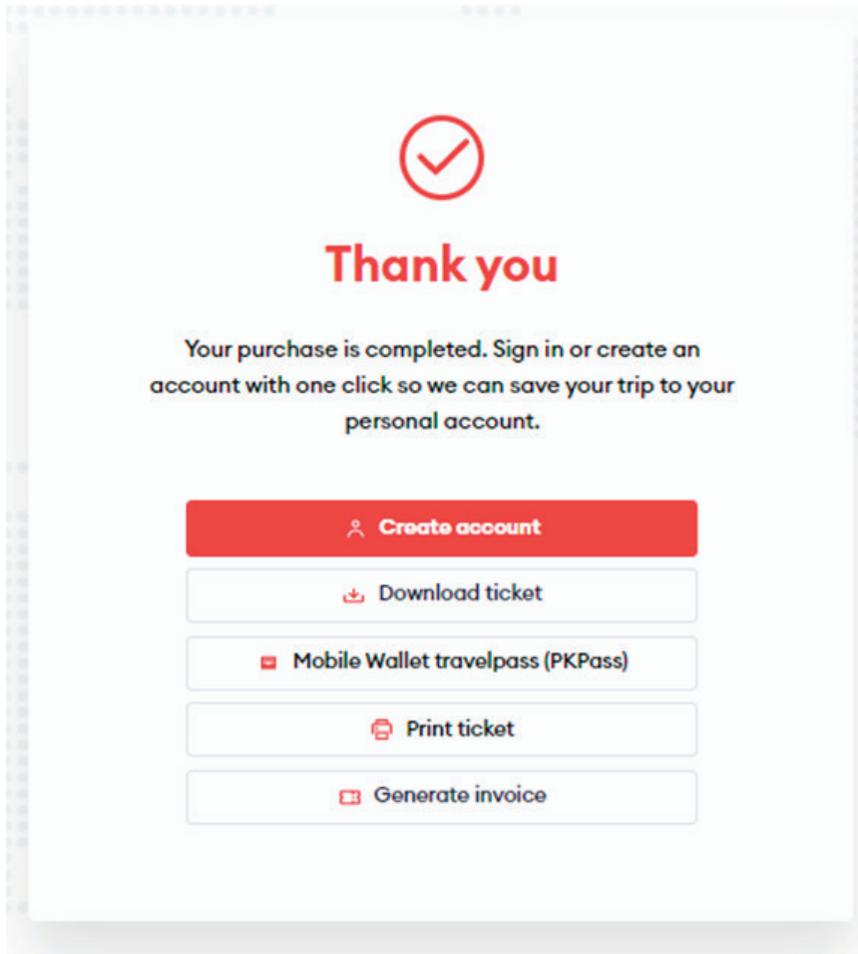
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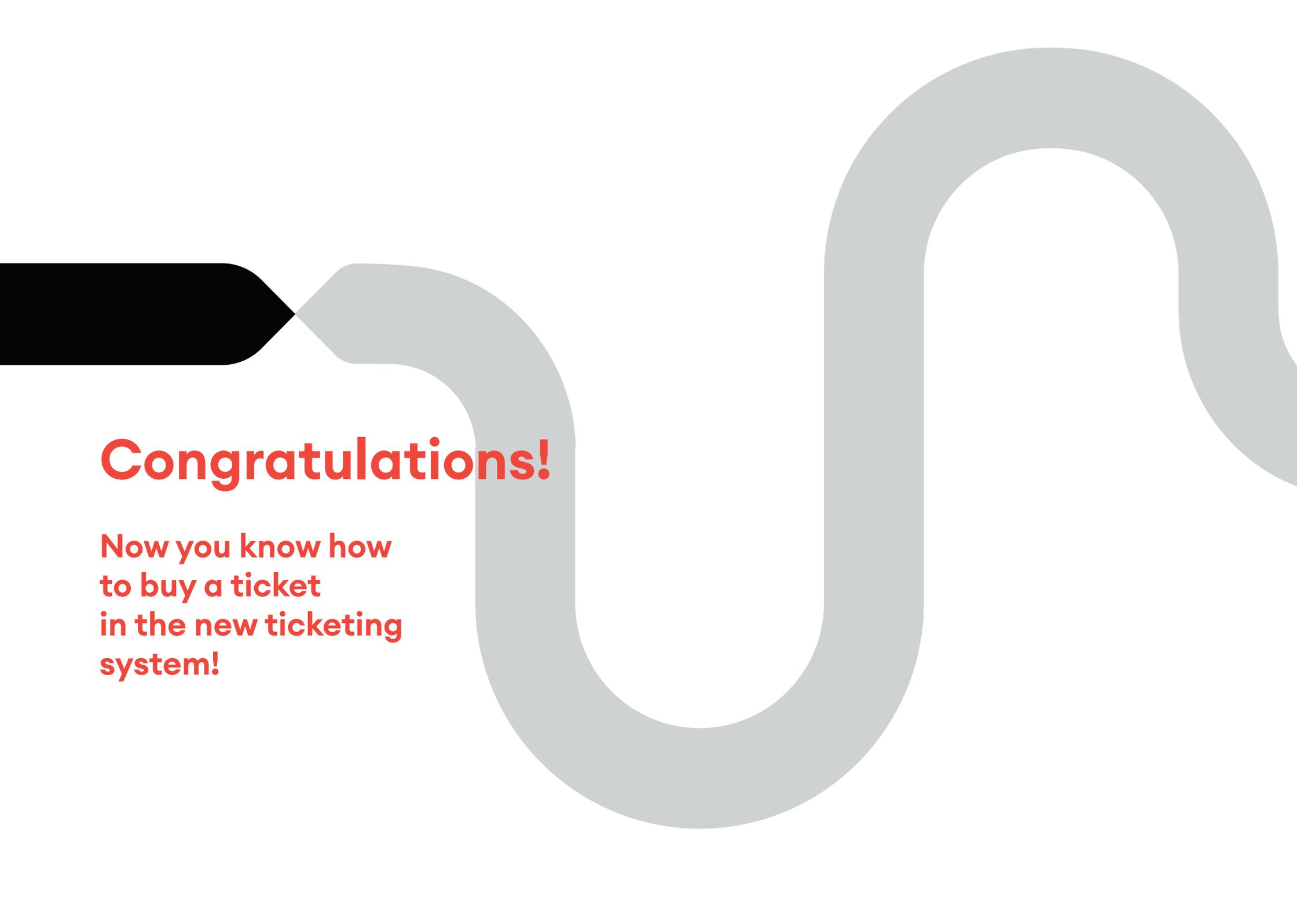
If you choose to pay via online banking, you will be redirected to your bank's page:



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After the successful payment, you will be returned to the ticket purchase page and you will see a pop-up window notifying you that your purchase has been completed successfully:





**Congratulations!**

**Now you know how  
to buy a ticket  
in the new ticketing  
system!**