

**Purchase of  
a Travelpass  
with a business  
customer card**

**Smart Ticketing**



- 1 Log in at [www.ltglink.it](http://www.ltglink.it) , click "Sing in".



- 2 In the window that opens, enter the business customer card number and password, click "**Confirm**".

**Sign in**

Username

Password

SHOW

**Confirm**

[Create an account](#)      [Reset password](#)

**IMPORTANT:** if you are logging in for the first time, **it is necessary to change the password.**

## Password reset required

Your account might not meet the new system security requirements. Please change your password to proceed and review your saved email address.

Email

Old password \*

 SHOW

New password \*

 SHOW

Confirm new password \*

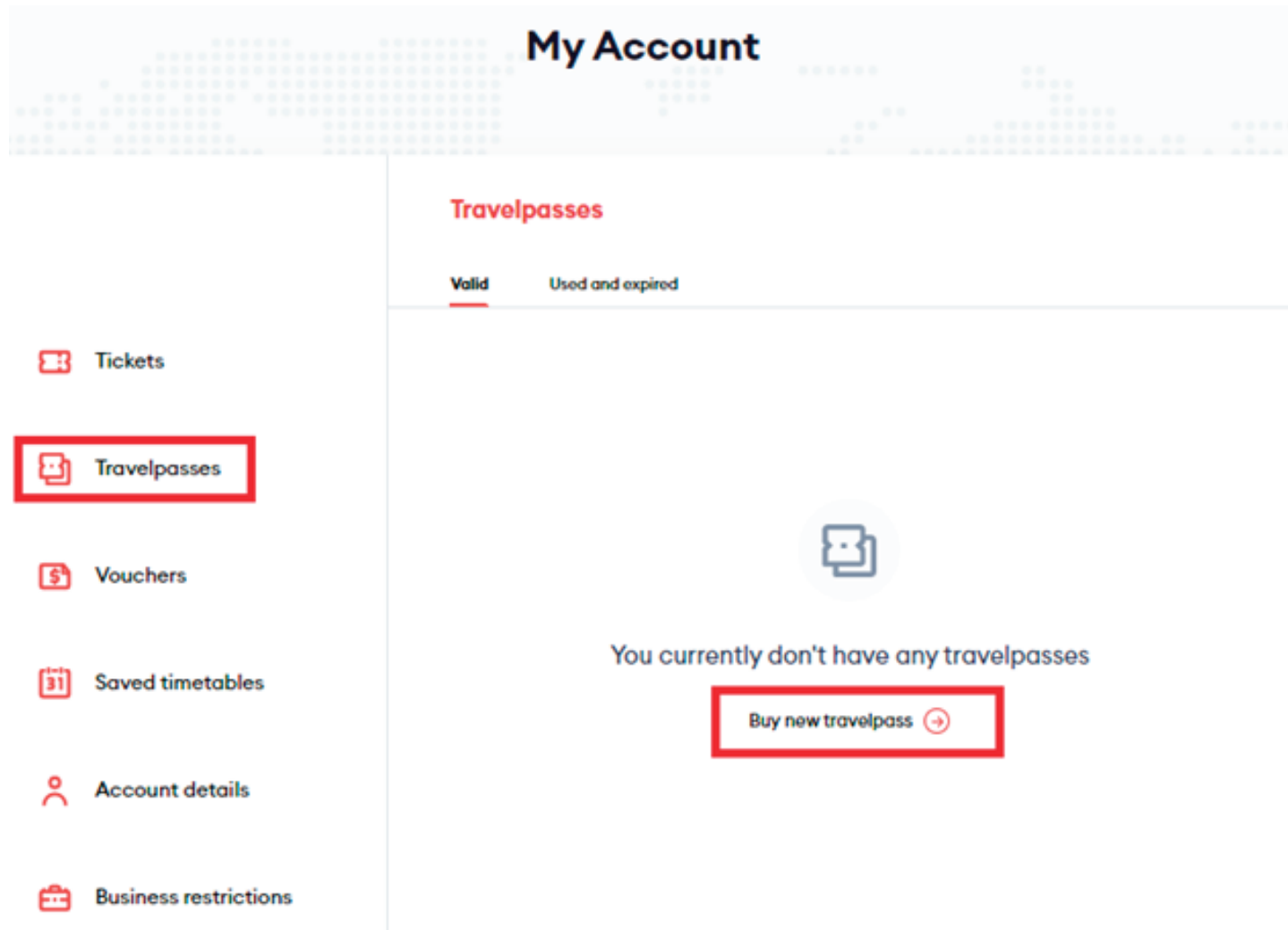
 SHOW

Confirm

Sign out

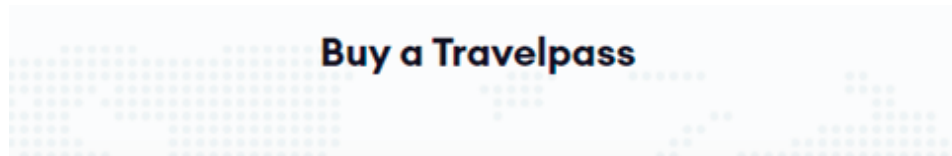
3

Select the **"Travelpasses"** section and click on the **"Buy new travelpass"** link.



4

In the window that opens, select the required fixed-term ticket route and type – for **workdays** or **every day**.





Use search to find a travelpass for your destination

From  To

Use search to find a travelpass for your destination

FROM Vilnius TO Kaunas

 RETURN	<b>30 days fixed-term ticket, valid on workdays</b> VILNIUS – KAUNAS – VILNIUS	<b>€157.08</b> ADULT (FULL PRICE)
 RETURN	<b>30 days fixed-term ticket, valid every day</b> VILNIUS – KAUNAS – VILNIUS	<b>€165.00</b> ADULT (FULL PRICE)

5

After selecting the type of a fixed-term ticket, select the passenger group **Adult (Full price)** from the drop-down list, or with a certain **discount** or **concession** if they belong to you:

RETURN

30 days fixed-term ticket, valid every day  
VILNIUS - KAUNAS - VILNIUS

€165.00  
ADULT (FULL PRICE)

VALID  
7 days a week 24h

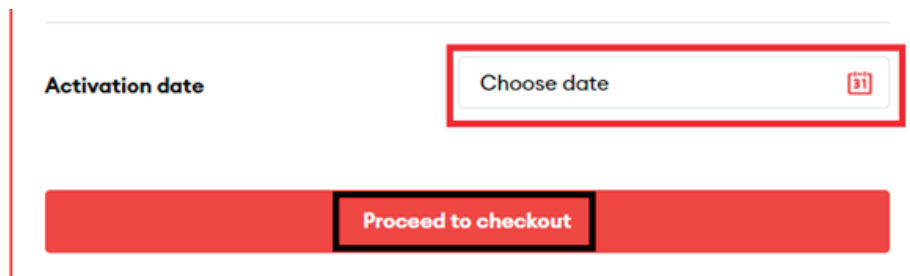
Adult (Full price)	€165.00	-	1	+
Student (50% concession)	€82.50	-	0	+
Disabled people (50% concession)	€82.50	-	0	+
Disabled people (80% concession)	€33.00	-	0	+
Child from 7 to 10 years old (50% concession)	€82.50	-	0	+
Senior from 70 to 80 years old (50% concession)	€82.50	-	0	+
Senior 80 years and older (80% concession)	€33.00	-	0	+
Affected people (50% concession)	€82.50	-	0	+
Affected people (80% concession)	€33.00	-	0	+
POLA card holder (80% concession)	€33.00	-	0	+

Activation date

Choose date

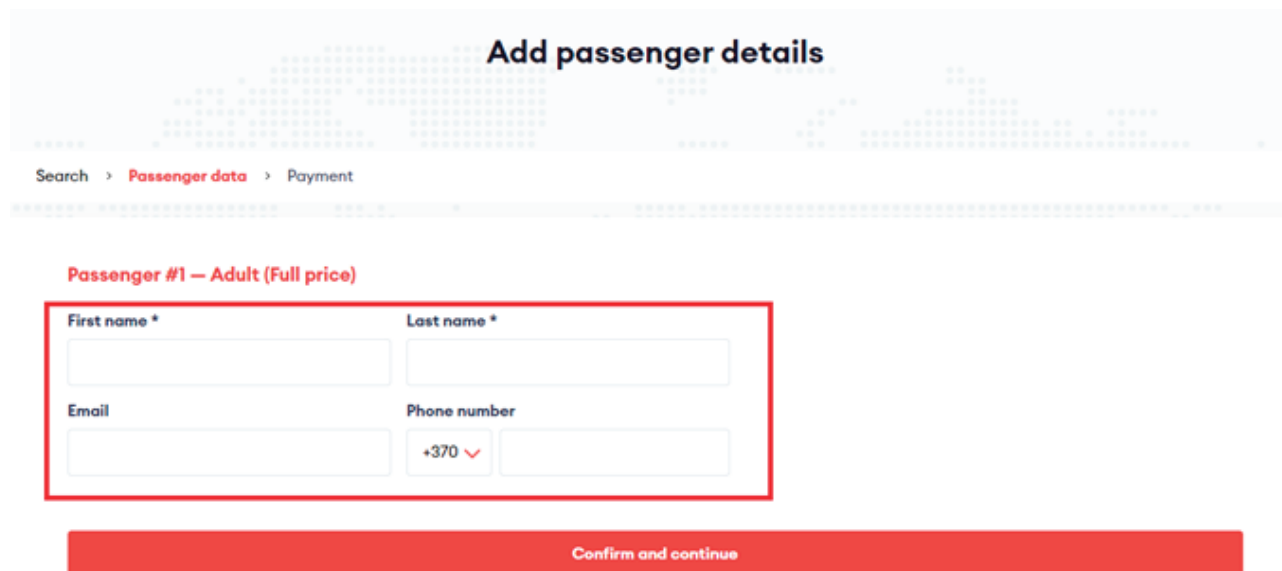
Proceed to checkout

- 6 After selecting the desired ticket type and passenger group, select the date when you want the travel pass to take effect, at the bottom next to the activation date, and click **"Proceed to checkout"**:



The screenshot shows a form with the label "Activation date" on the left. To its right is a date selection field with the placeholder text "Choose date" and a small calendar icon. Below these elements is a large red button with the text "Proceed to checkout" in white. The entire form area is enclosed in a red border.

- 7 Fill in the passenger data: name, surname, e-mail address, phone number, and click **"Confirm and Continue"**.




The screenshot shows a form titled "Add passenger details" with a breadcrumb trail "Search > Passenger data > Payment". Below the title is a section for "Passenger #1 — Adult (Full price)". This section contains four input fields: "First name \*" and "Last name \*" on the top row, and "Email" and "Phone number" on the bottom row. The "Phone number" field has a dropdown menu showing "+370" with a checkmark. At the bottom of the form is a large red button labeled "Confirm and continue". The entire form area is enclosed in a red border.

8

In the last step, "**Pay for your order**", enter your email address and phone number in the "**Buyer details**" section, and in the "**Comments**" section, enter your first and last name (if desired). Please also familiarize yourself with the "General rules for the carriage of passengers" and "Privacy Notice" and confirm by ticking. Then click "**Submit**".

**IMPORTANT:** The payment method must be "**Corporate Client Account**".


### Pay for your order

 **Kaunas - Vilnius - Kaunas** Adult (Full price)  
30 days fixed-term ticket, valid on workdays

€188.76 

### Total to pay

€188.76

 Add voucher

#### Buyer details

Email \*

Phone number\*

+370 

Comment

#### Payment details

☐ E-Banks and payment cards

☒ Corporate Client Account

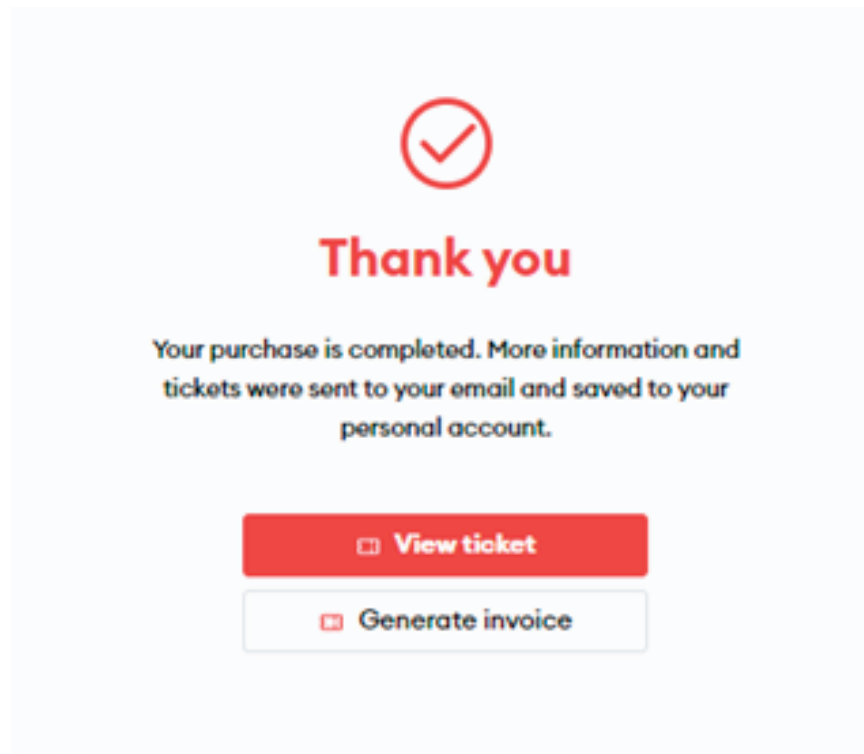
☒ I confirm that I have read and agree to **General rules for the carriage of passengers** and **Privacy Notice\***

Submit



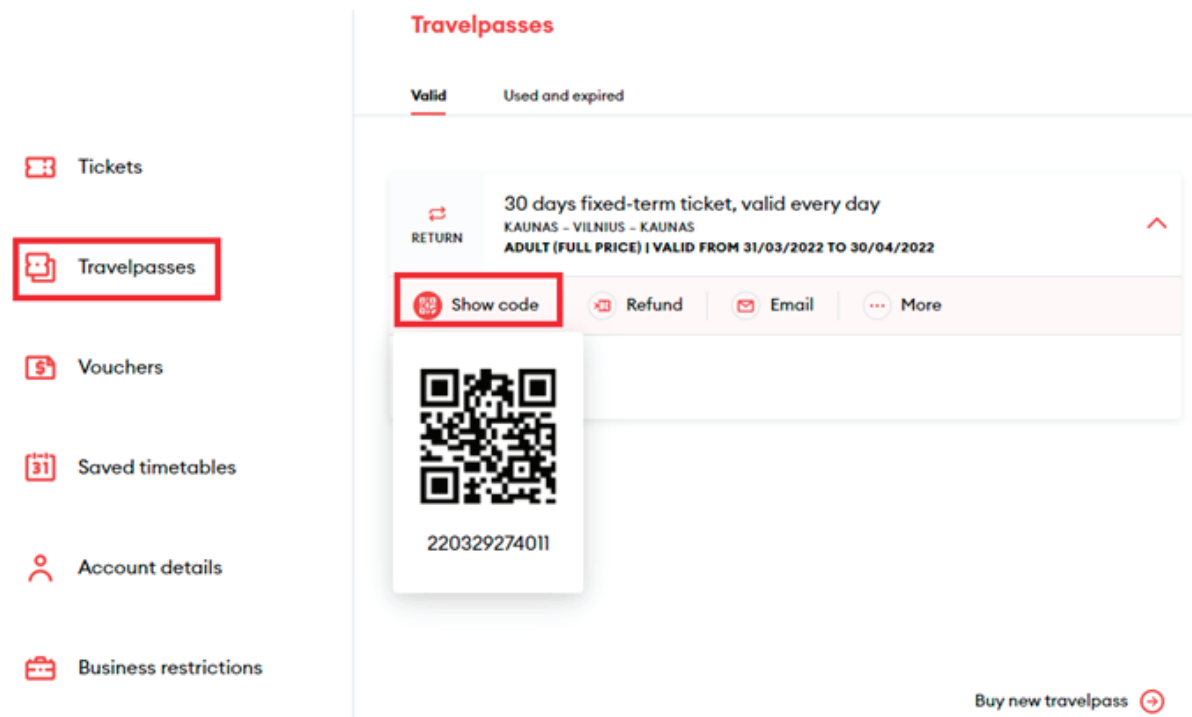
- 9 After confirming the order, you will see a pop-up window on the screen with a message informing you that the ticket purchase transaction has been completed successfully.

**IMPORTANT:** please note that you will not be able to generate an invoice. It will be generated and sent for all tickets purchased during the month on behalf of the company under the concluded agreement.



**NOTE:** clicking “**View ticket**” will take you to your account to see more detailed ticket information, as well as to forward the ticket to another e-mail address, download the ticket to your device or just print it out.

**IMPORTANT:** you can show your ticket from your account, so you don’t need to print or send it!

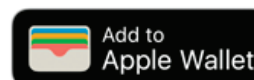


**IMPORTANT:** the system will send the ticket in **PDF** format to the specified e-mail address and a mobile wallet ticket in **pkpass** format, which you can embed in the e-wallet of your smart device.

You can search for e-wallets on your device: Android:



iOS:





# Ticket management in your account



Ticket display in your account:

**My Account**


**Travelpasses**


Valid   Used and expired


 Tickets	
 Travelpasses	


 RETURN	30 days fixed-term ticket, valid every day KAUNAS – VILNIUS – KAUNAS ADULT (FULL PRICE)   VALID FROM 31/03/2022 TO 30/04/2022	
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## Viewing the ticket directly from your account


 Tickets

 Travelpasses

 Vouchers

 Saved timetables


 Account details

 Business restrictions


### Travelpasses


Valid


Used and expired


 RETURN


30 days fixed-term ticket, valid every day  
KAUNAS – VILNIUS – KAUNAS  
ADULT (FULL PRICE) | VALID FROM 31/03/2022 TO 30/04/2022


 Show code

 Refund

 Email

 More

  
220329274011

[Buy new travelpass](#) 

## Returning the ticket in the account

- 1 To return a fixed-term ticket whose validity term has started, complete the online application by clicking on the following link: <https://web.ltglink.turnit.com/en/share-your-travel-experience>
- 2 If you wish to return your fixed-term ticket before it takes effect, click on **"Refund"** and then click on **"Confirm"** after reading the Terms of Service and the Privacy Notice.

The image shows two side-by-side screenshots of a web application interface.

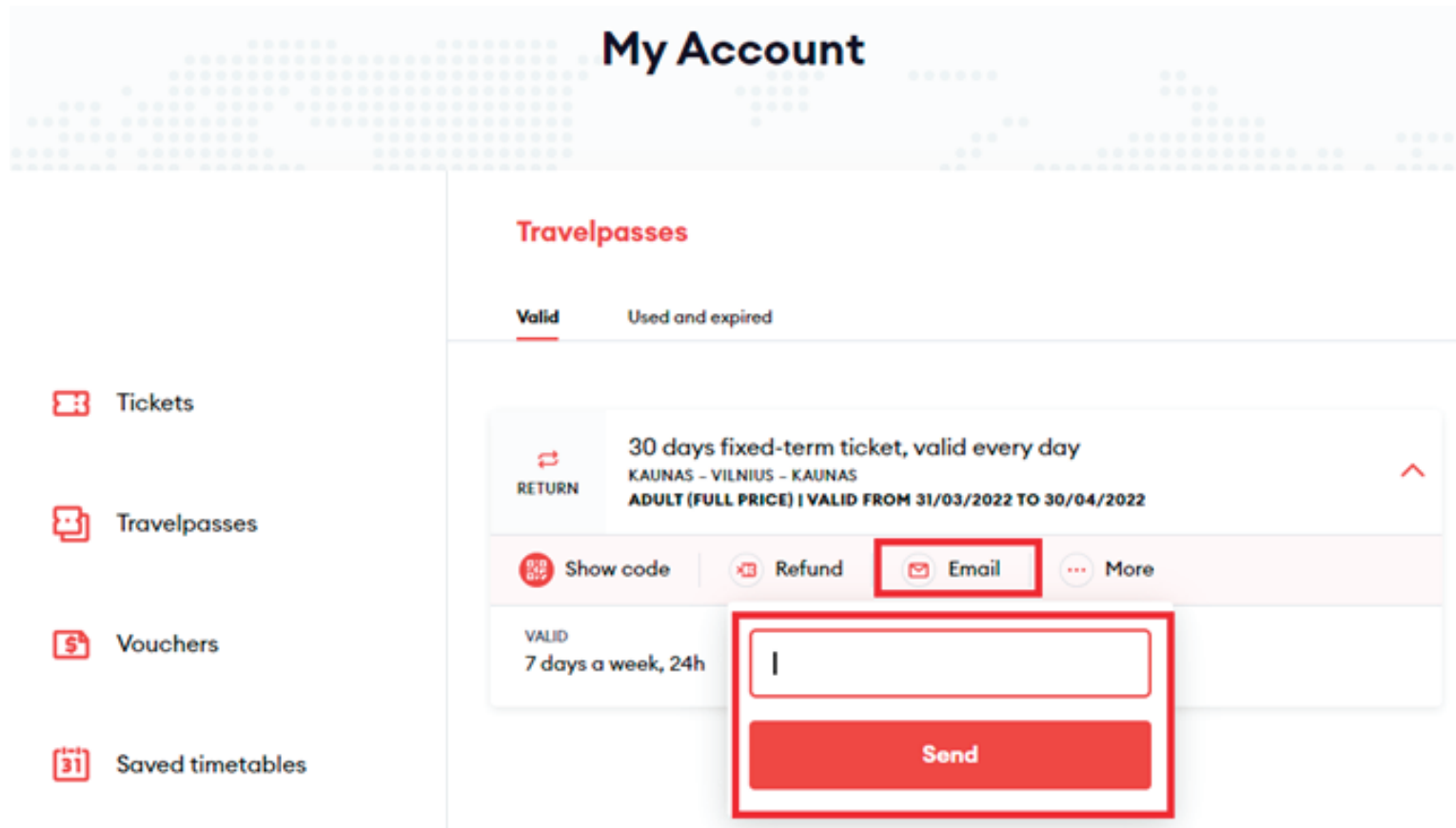
**Left Screenshot: My Account**

- Header:** My Account
- Left Sidebar:** Tickets, Travelpasses, Vouchers
- Main Content:**
  - Travelpasses:** Valid (selected), Used and expired
  - Ticket Card:**
    - 30 days fixed-term ticket, valid every day
    - KAUNAS - VILNIUS - KAUNAS
    - ADULT (FULL PRICE) | VALID FROM 31/03/2022 TO 30/04/2022
    - Buttons: Show code, **Refund** (highlighted with a red box), Email, More
    - VALID: 7 days a week, 24h

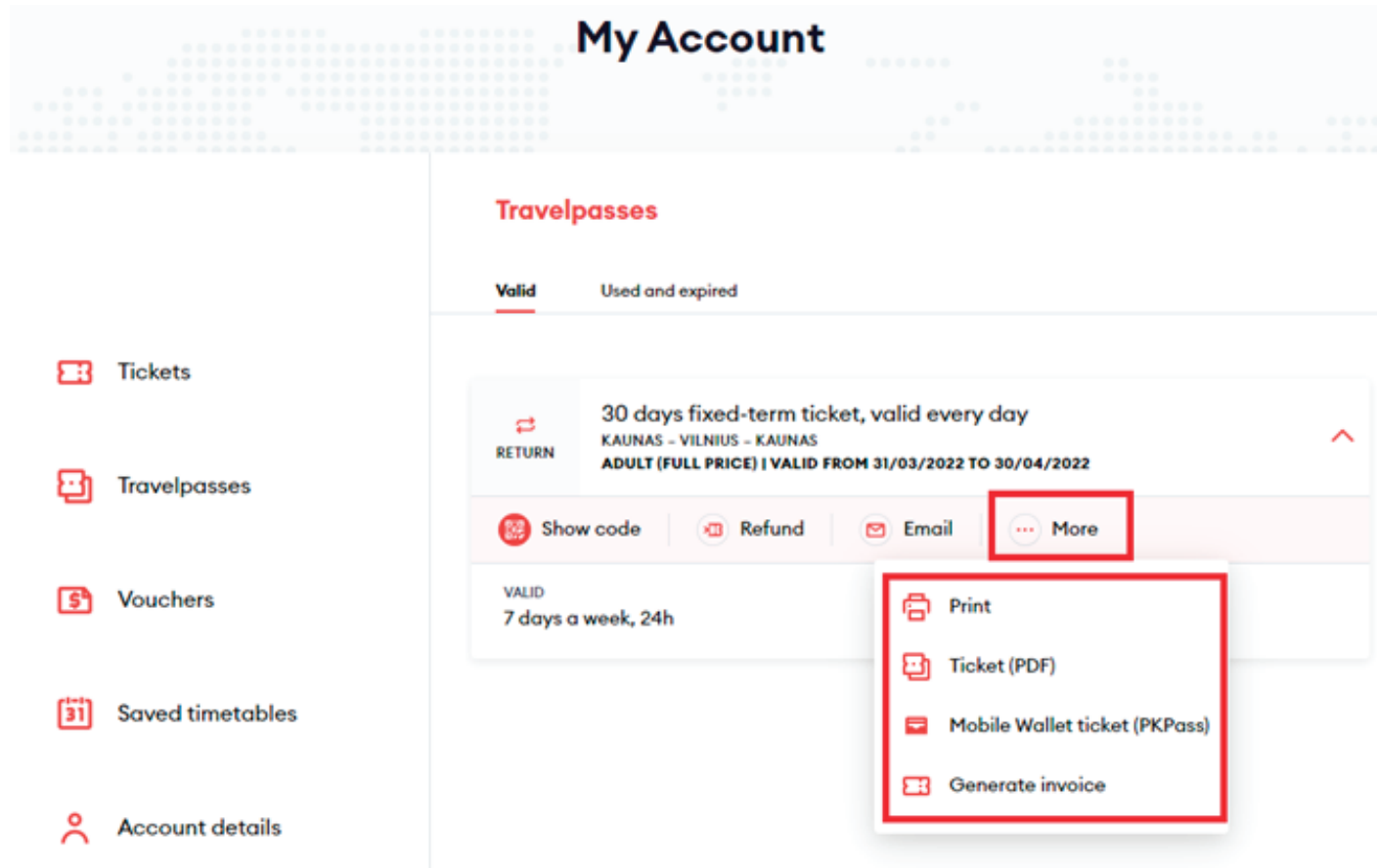
**Right Screenshot: Cancel Travelpass**

- Header:** Cancel Travelpass
- Travelpass:** 30 days fixed-term ticket, valid every day
- Confirm refund:**
  - Returned to you: €165.00
  - ☒ I confirm that I have read and agree to the Terms of Service and Privacy Notice\*
  - Buttons: Cancel, **Confirm** (highlighted with a red box)

### Forward the ticket to another e-mail:



**Click "More" to print or download the ticket**  
**Download the ticket in PDF format or to the device in pkpass format**



**NOTE:** tickets cannot be purchased with a business customer card on trains and at station checkouts.

**IMPORTANT:** please note that you will not be able to generate an invoice. It will be generated and sent for all tickets purchased during the month on behalf of the company under the concluded agreement.



**Congratulations!**

**Now you know how  
to buy a fixed-term ticket  
in the new ticketing system!**