Purchase of a Travelpass with a business customer card

Smart Ticketing

1 Log in at **www.ltglink.lt** , click **"Sing in".**

2 In the window that opens, enter the business customer card number and password, click **"Confirm".**

Sign in

Username

Password

SHOW

Confirm

Create an account   **Reset password**

IMPORTANT: if you are logging in for the first time, **it is necessary to change the password.**

Password reset required

Your account might not meet the new system security requirements. Please change your password to proceed and review your saved email address.

Email

Old password *

SHOW

New password *

SHOW

Confirm new password *

SHOW

Confirm

Sign out

3 Select the **"Travelpasses"** section and click on the **"Buy new travelpass"** link.

My Account

Travelpasses

Valid   Used and expired

Tickets

Travelpasses

Vouchers

Saved timetables

Account details

Business restrictions

You currently don't have any travelpasses

Buy new travelpass →

4 In the window that opens, select the required fixed-term ticket route and type – for **workdays** or **every day.**
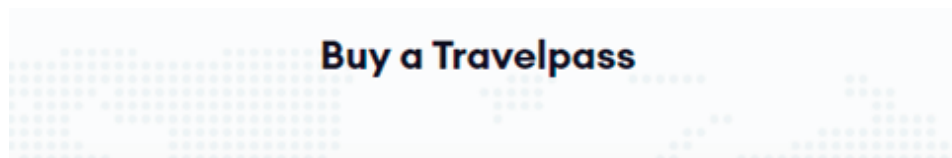
Buy a Travelpass

Use search to find a travelpass for your destination

From [   ] ⟳ To [   ]

Use search to find a travelpass for your destination

| FROM
Vilnius | ⟳ | TO
Kaunas | 🗑 |

| ⇄
RETURN | **30 days fixed-term ticket, valid on workdays**
VILNIUS – KAUNAS - VILNIUS | **€157.08**
ADULT (FULL PRICE) |
| ⇄
RETURN | **30 days fixed-term ticket, valid every day**
VILNIUS – KAUNAS - VILNIUS | **€165.00**
ADULT (FULL PRICE) |

5 After selecting the type of a fixed-term ticket, select the passenger group **Adult (Full price)** from the drop-down list, or with a certain **discount** or **concession** if they belong to you:

⇄ RETURN	**30 days fixed-term ticket, valid every day** VILNIUS – KAUNAS - VILNIUS		**€165.00** ADULT (FULL PRICE)
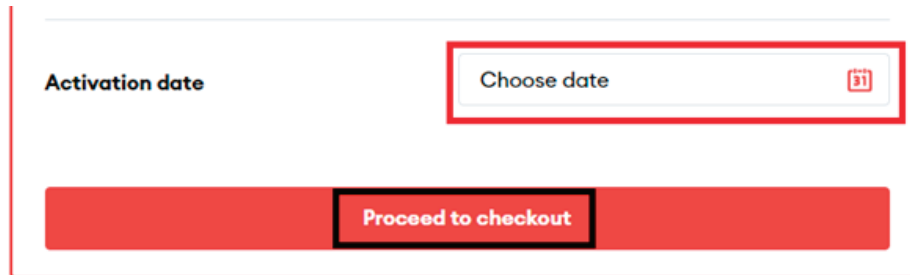
VALID
7 days a week 24h

Adult (Full price)	€165.00	▬	1	➕
Student (50% concession)	€82.50	▬	0	➕
Disabled people (50% concession)	€82.50	▬	0	➕
Disabled people (80% concession)	€33.00	▬	0	➕
Child from 7 to 10 years old (50% concession)	€82.50	▬	0	➕
Senior from 70 to 80 years old (50% concession)	€82.50	▬	0	➕
Senior 80 years and older (80% concession)	€33.00	▬	0	➕
Affected people (50% concession)	€82.50	▬	0	➕
Affected people (80% concession)	€33.00	▬	0	➕
POLA card holder (80% concession)	€33.00	▬	0	➕

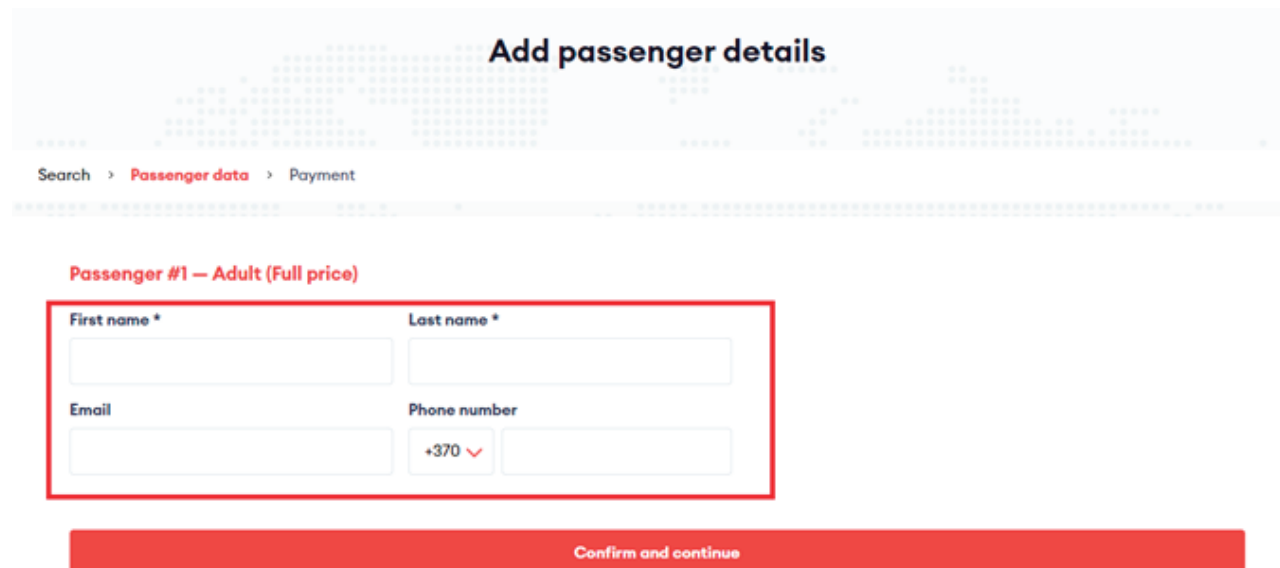| **Activation date**	Choose date	🗓

Proceed to checkout

6 After selecting the desired ticket type and passenger group, select the date when you want the travel pass to take effect, at the bottom next to the activation date, and click **"Proceed to checkout":**

Activation date	Choose date 📅

Proceed to checkout

7 Fill in the passenger data: name, surname, e-mail address, phone number, and click **"Confirm and Continue".**

Add passenger details

Search > **Passenger data** > Payment

Passenger #1 — Adult (Full price)

First name *	Last name *
Email	**Phone number**
	+370 ˅

Confirm and continue

8 In the last step, **"Pay for your order"**, enter your email address and phone number in the **"Buyer details"** section, and in the **"Comments"** section, enter your first and last name (if desired). Please also familiarize yourself with the "General rules for the carriage of passengers" and "Privacy Notice" and confirm by ticking. Then click **"Submit"**.

IMPORTANT: The payment method must be **"Corporate Client Account"**.

Pay for your order

🚌 **Kaunas - Vilnius - Kaunas** Adult (Full price)
30 days fixed-term ticket, valid on workdays €188.76 🗑

Total to pay **€188.76**

🎫 Add voucher

Buyer details

Email *

Phone number*

+370 ⌄

Comment

Payment details

○ E-Banks and payment cards ● Corporate Client Account

☑ I confirm that I have read and agree to **General rules for the carriage of passengers** and **Privacy Notice***

Submit

9 After confirming the order, you will see a pop-up window on the screen with a message informing you that the ticket purchase transaction has been completed successfully.

IMPORTANT: please note that you will not be able to generate an invoice. It will be generated and sent for all tickets purchased during the month on behalf of the company under the concluded agreement.
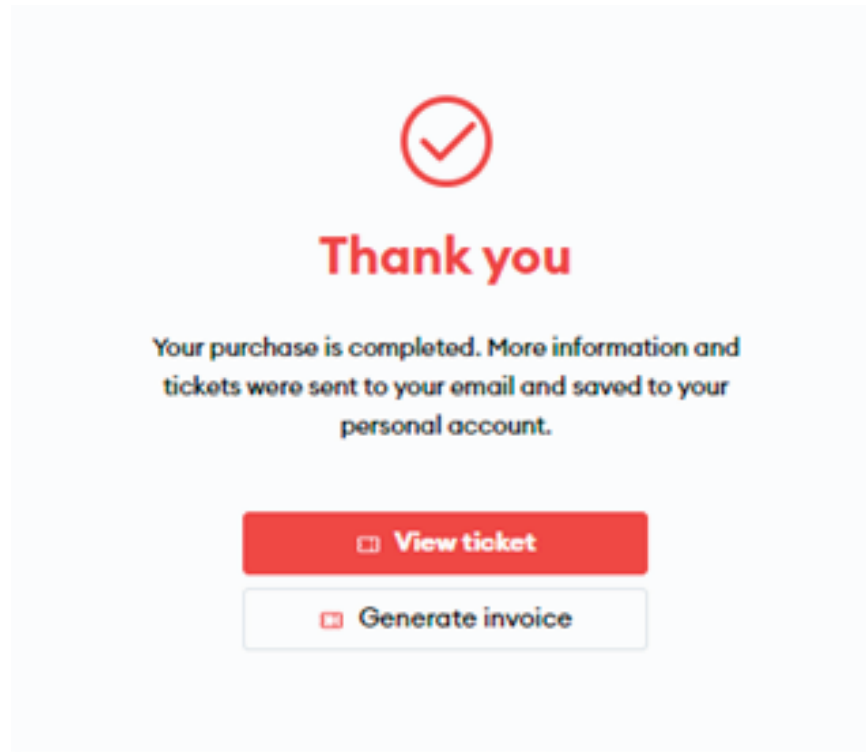
NOTE: clicking **"View ticket"** will take you to your account to see more detailed ticket information, as well as to forward the ticket to another e-mail address, download the ticket to your device or just print it out.

IMPORTANT: you can show your ticket from your account, so you don't need to print or send it!
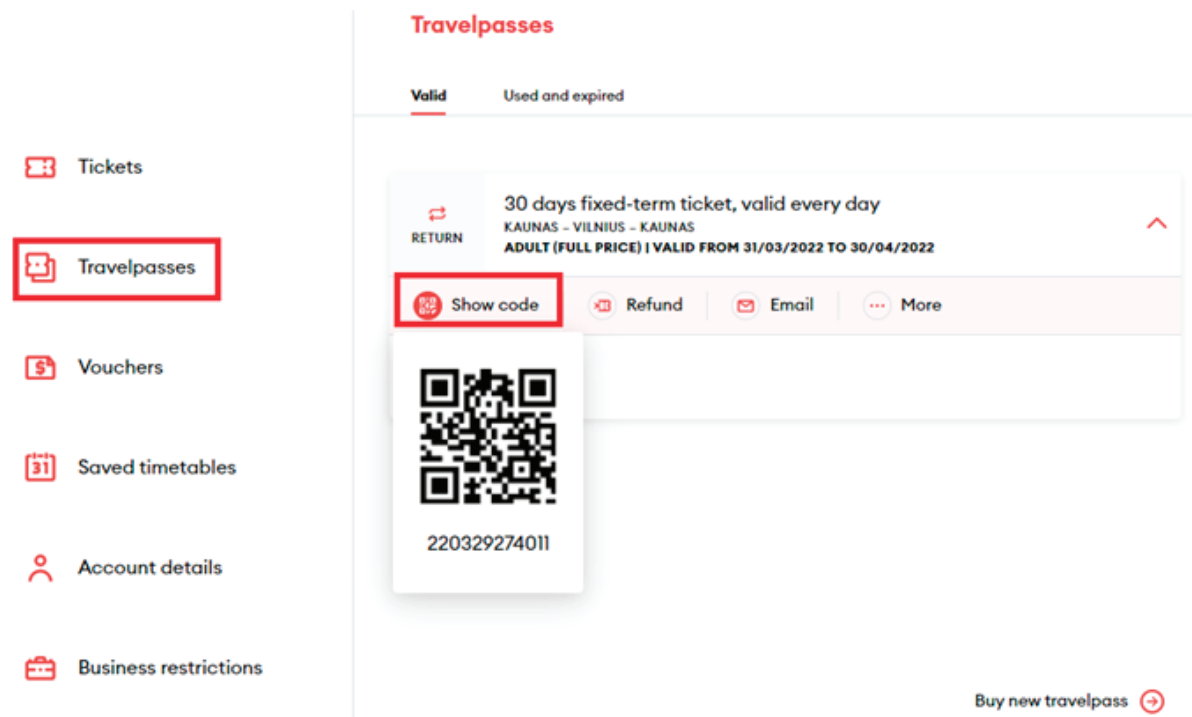
IMPORTANT: the system will send the ticket in **PDF** format to the specified e-mail address and a mobile wallet ticket in **pkpass** format, which you can embed in the e-wallet of your smart device.

You can search for e-wallets on your device: Android: G Pay   iOS: Add to Apple Wallet

Ticket management in your account

Ticket display in your account:

My Account

Travelpasses

Valid   Used and expired

⬛ Tickets

⬛ **Travelpasses**

⇄
RETURN   **30 days fixed-term ticket, valid every day**
KAUNAS – VILNIUS – KAUNAS
ADULT (FULL PRICE) | VALID FROM 31/03/2022 TO 30/04/2022   ⌄

Viewing the ticket directly from your account

Travelpasses

Valid   Used and expired

- Tickets
- **Travelpasses**
- Vouchers
- Saved timetables
- Account details
- Business restrictions

RETURN

30 days fixed-term ticket, valid every day
KAUNAS – VILNIUS – KAUNAS
ADULT (FULL PRICE) | VALID FROM 31/03/2022 TO 30/04/2022

- **Show code**
- Refund
- Email
- More

220329274011

Buy new travelpass

Returning the ticket in the account

1 To return a fixed-term ticket whose validity term has started, complete the online application by clicking on the following link: https://web.ltglink.turnit.com/en/share-your-travel-experience

2 If you wish to return your fixed-term ticket before it takes effect, click on **"Refund"** and then click on **"Confirm"** after reading the Terms of Service and the Privacy Notice.

Forward the ticket to another e-mail:

Click "More" to print or download the ticket
Download the ticket in PDF format or to the device in pkpass format

My Account

Travelpasses

Valid   Used and expired

Tickets

Travelpasses

↹
RETURN
30 days fixed-term ticket, valid every day
KAUNAS - VILNIUS - KAUNAS
ADULT (FULL PRICE) | VALID FROM 31/03/2022 TO 30/04/2022

Show code | **Refund** | **Email** | **... More**

VALID
7 days a week, 24h

- 🖨 Print
- Ticket (PDF)
- Mobile Wallet ticket (PKPass)
- Generate invoice

Vouchers

Saved timetables

Account details

NOTE: tickets cannot be purchased with a business customer card on trains and at station checkouts.

IMPORTANT: please note that you will not be able to generate an invoice. It will be generated and sent for all tickets purchased during the month on behalf of the company under the concluded agreement.

Congratulations!

**Now you know how
to buy a fixed-term ticket
in the new ticketing system!**

LTG LINK