

Purchase of a Travelpass with a business customer card

Smart Ticketing



- 1 Log in at www.ltglink.it , click "Sing in".



- 2 In the window that opens, enter the business customer card number and password, click "**Confirm**".

Sign in

Username

Password

SHOW

[Create an account](#) [Reset password](#)

IMPORTANT: if you are logging in for the first time, **it is necessary to change the password.**

Password reset required

Your account might not meet the new system security requirements. Please change your password to proceed and review your saved email address.

Email

Old password *

 SHOW

New password *

 SHOW

Confirm new password *

 SHOW

Confirm

Sign out

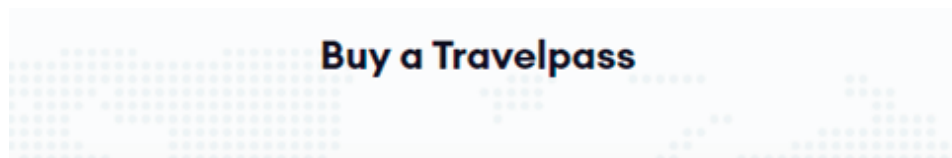
3

Select the "Travelpasses" section and click on the "Buy new travelpass" link.

The screenshot displays the 'My Account' interface. On the left is a vertical navigation menu with the following items: 'Tickets', 'Travelpasses' (highlighted with a red box), 'Vouchers', 'Saved timetables', 'Account details', and 'Business restrictions'. The main content area is titled 'Travelpasses' and has two tabs: 'Valid' (underlined) and 'Used and expired'. In the center of the main area, there is a large icon of two overlapping tickets and the text 'You currently don't have any travelpasses'. Below this text is a button labeled 'Buy new travelpass' with a right-pointing arrow, which is also highlighted with a red box.

4

In the window that opens, select the required fixed-term ticket route and type – for **workdays** or **every day**.





Use search to find a travelpass for your destination

From To

Use search to find a travelpass for your destination

FROM **Vilnius** TO **Kaunas**

 RETURN	30 days fixed-term ticket, valid on workdays VILNIUS – KAUNAS – VILNIUS	€157.08 ADULT (FULL PRICE)
 RETURN	30 days fixed-term ticket, valid every day VILNIUS – KAUNAS – VILNIUS	€165.00 ADULT (FULL PRICE)

5

After selecting the type of a fixed-term ticket, select the passenger group **Adult (Full price)** from the drop-down list, or with a certain **discount** or **concession** if they belong to you:

30 days fixed-term ticket, valid every day €165.00
RETURN VILNIUS - KAUNAS - VILNIUS ADULT (FULL PRICE)

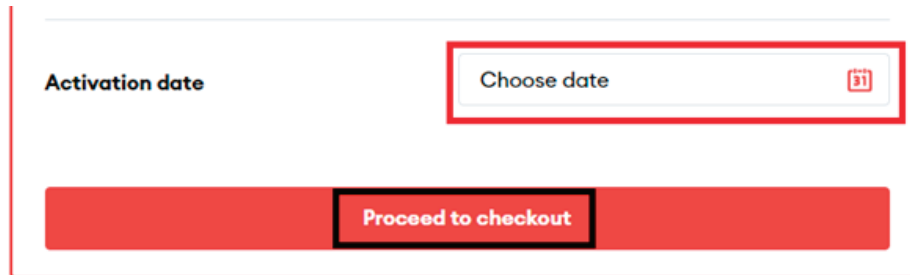
VALID
7 days a week 24h

Adult (Full price)	€165.00	-	1	+
Student (50% concession)	€82.50	-	0	+
Disabled people (50% concession)	€82.50	-	0	+
Disabled people (80% concession)	€33.00	-	0	+
Child from 7 to 10 years old (50% concession)	€82.50	-	0	+
Senior from 70 to 80 years old (50% concession)	€82.50	-	0	+
Senior 80 years and older (80% concession)	€33.00	-	0	+
Affected people (50% concession)	€82.50	-	0	+
Affected people (80% concession)	€33.00	-	0	+
POLA card holder (80% concession)	€33.00	-	0	+

Activation date

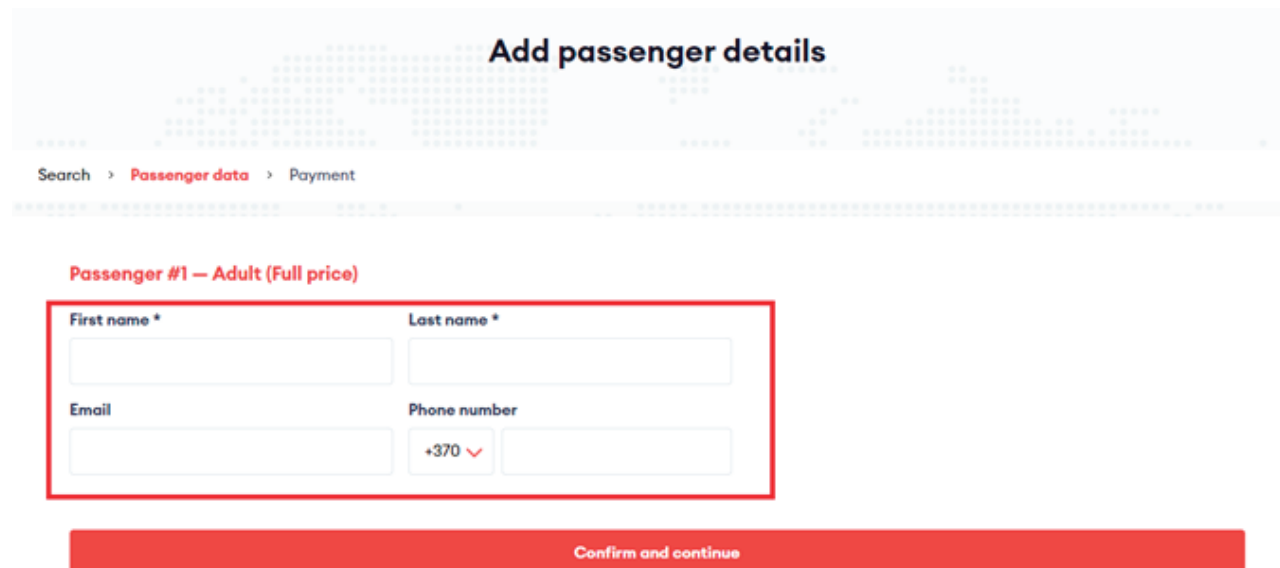
Proceed to checkout

- 6 After selecting the desired ticket type and passenger group, select the date when you want the travel pass to take effect, at the bottom next to the activation date, and click **"Proceed to checkout"**:



The screenshot shows a form with the label "Activation date" on the left. To its right is a date selection field containing the text "Choose date" and a calendar icon. Below this is a large red button with the text "Proceed to checkout" in white.

- 7 Fill in the passenger data: name, surname, e-mail address, phone number, and click **"Confirm and Continue"**.





The screenshot shows a form titled "Add passenger details" with a breadcrumb trail: "Search > Passenger data > Payment". Below the title is the heading "Passenger #1 – Adult (Full price)". The form contains four input fields: "First name *" and "Last name *" are the top two fields, and "Email" and "Phone number" are the bottom two. The "Phone number" field has a dropdown menu showing "+370" with a checkmark. At the bottom of the form is a large red button with the text "Confirm and continue" in white.

8

In the last step, "**Pay for your order**", enter your email address and phone number in the "**Buyer details**" section, and in the "**Comments**" section, enter your first and last name (if desired). Please also familiarize yourself with the "General rules for the carriage of passengers" and "Privacy Notice" and confirm by ticking. Then click "**Submit**".


IMPORTANT: The payment method must be "**Corporate Client Account**".

Pay for your order

 Kaunas - Vilnius - Kaunas Adult (Full price) 30 days fixed-term ticket, valid on workdays	€188.76 
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Total to pay


€188.76

 Add voucher

Buyer details

Email *

Phone number*

+370 

Comment

Payment details

E-Banks and payment cards

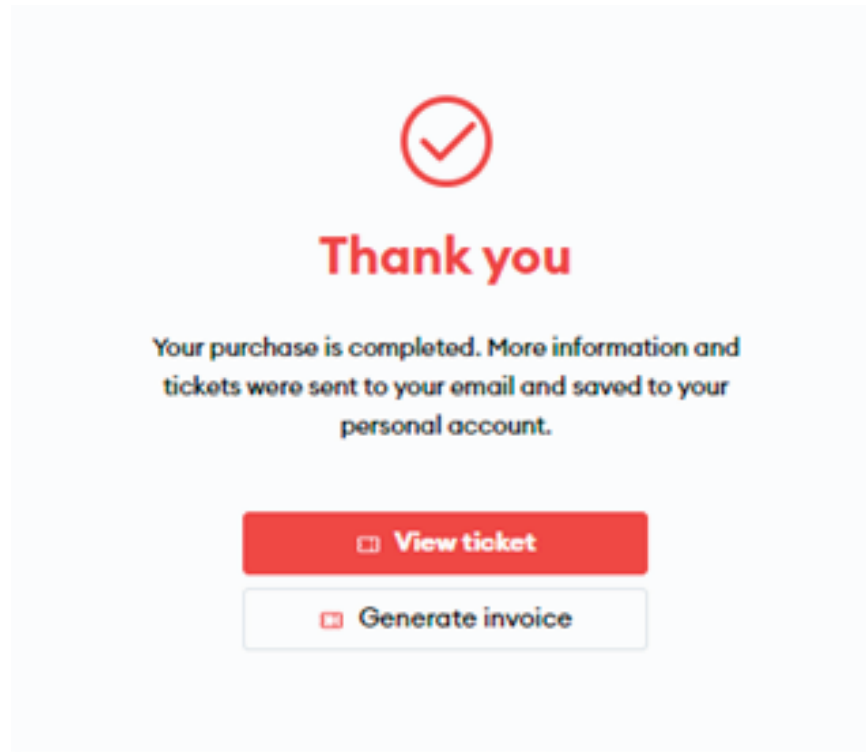
Corporate Client Account

I confirm that I have read and agree to **General rules for the carriage of passengers** and **Privacy Notice***

Submit

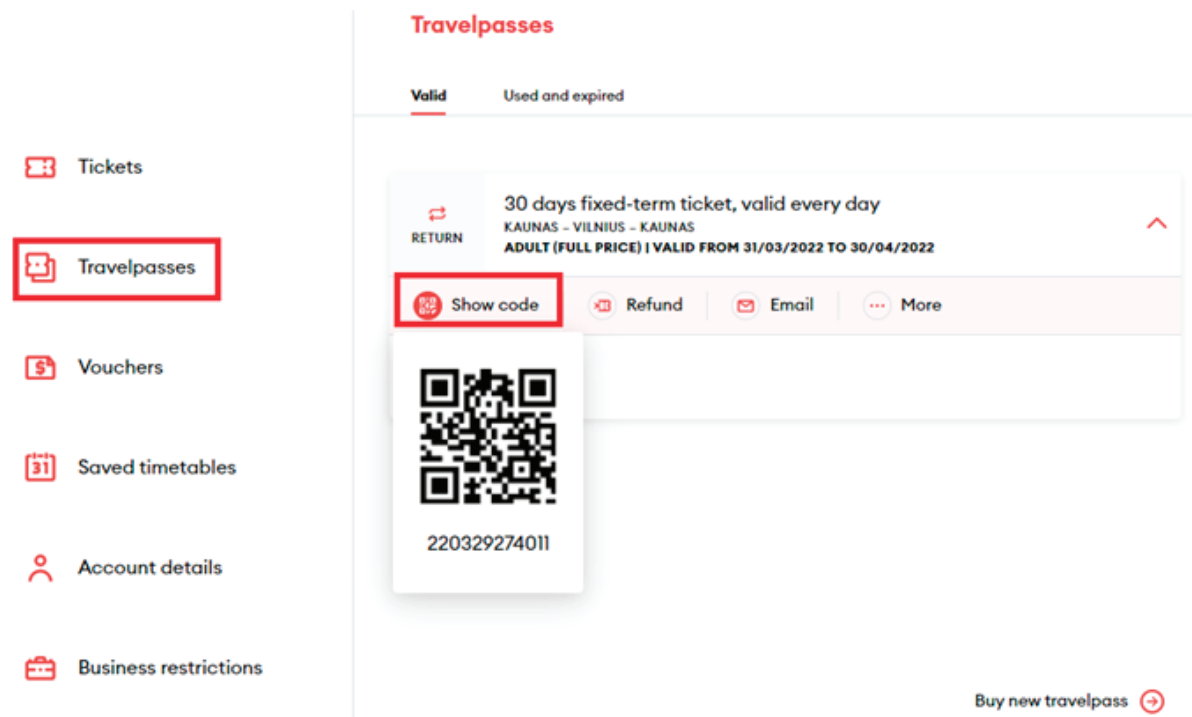
- 9 After confirming the order, you will see a pop-up window on the screen with a message informing you that the ticket purchase transaction has been completed successfully.

IMPORTANT: please note that you will not be able to generate an invoice. It will be generated and sent for all tickets purchased during the month on behalf of the company under the concluded agreement.



NOTE: clicking “**View ticket**” will take you to your account to see more detailed ticket information, as well as to forward the ticket to another e-mail address, download the ticket to your device or just print it out.

IMPORTANT: you can show your ticket from your account, so you don’t need to print or send it!



IMPORTANT: the system will send the ticket in **PDF** format to the specified e-mail address and a mobile wallet ticket in **pkpass** format, which you can embed in the e-wallet of your smart device.

You can search for e-wallets on your device: Android:  Pay iOS: 

Ticket management in your account

Ticket display in your account:

The screenshot shows a user interface for 'My Account'. On the left, there is a sidebar with two menu items: 'Tickets' and 'Travelpasses', both with red icons and red borders. The main content area is titled 'My Account' and features a 'Travelpasses' section. Under this section, there are two tabs: 'Valid' (which is selected and underlined) and 'Used and expired'. A single ticket entry is displayed in a white box with a red border. The entry includes a red return icon, the text '30 days fixed-term ticket, valid every day', the route 'KAUNAS - VILNIUS - KAUNAS', and the details 'ADULT (FULL PRICE) | VALID FROM 31/03/2022 TO 30/04/2022'. A red downward arrow is visible on the right side of the entry box.

My Account

Travelpasses

Valid Used and expired

Tickets

Travelpasses

RETURN 30 days fixed-term ticket, valid every day
KAUNAS - VILNIUS - KAUNAS
ADULT (FULL PRICE) | VALID FROM 31/03/2022 TO 30/04/2022

Viewing the ticket directly from your account

Travelpasses

Valid Used and expired

Tickets

Travelpasses

Vouchers

Saved timetables

Account details

Business restrictions

RETURN

30 days fixed-term ticket, valid every day
KAUNAS - VILNIUS - KAUNAS
ADULT (FULL PRICE) | VALID FROM 31/03/2022 TO 30/04/2022

Show code Refund Email More

220329274011

Buy new travelpass

Returning the ticket in the account

- 1 To return a fixed-term ticket whose validity term has started, complete the online application by clicking on the following link: <https://web.ltglink.turnit.com/en/share-your-travel-experience>
- 2 If you wish to return your fixed-term ticket before it takes effect, click on **“Refund”** and then click on **“Confirm”** after reading the Terms of Service and the Privacy Notice.

The image shows two screenshots from a user account interface. The left screenshot, titled 'My Account', displays a sidebar with 'Tickets', 'Travelpasses', and 'Vouchers'. The main content area is titled 'Travelpasses' and shows a 'Valid' tab selected. A card displays a '30 days fixed-term ticket, valid every day' for 'KAUNAS - VILNIUS - KAUNAS' with a 'RETURN' button. Below the card are buttons for 'Show code', 'Refund' (highlighted with a red box), 'Email', and 'More'. The card also indicates 'VALID 7 days a week, 24h'. The right screenshot, titled 'Cancel Travelpass', shows the 'Travelpass' card with the same details. Below it is a 'Confirm refund' section with a 'Returned to you:' field showing '€165.00' and a checked checkbox for 'I confirm that I have read and agree to the Terms of Service and Privacy Notice*'. At the bottom are 'Cancel' and 'Confirm' buttons.

Forward the ticket to another e-mail:

My Account

Travelpasses

Valid Used and expired

RETURN 30 days fixed-term ticket, valid every day
KAUNAS - VILNIUS - KAUNAS
ADULT (FULL PRICE) | VALID FROM 31/03/2022 TO 30/04/2022

Show code Refund **Email** More

VALID
7 days a week, 24h

Send

Tickets

Travelpasses

Vouchers

Saved timetables

Click "More" to print or download the ticket
Download the ticket in PDF format or to the device in pkpass format

The screenshot shows the 'My Account' interface. On the left is a navigation menu with icons and labels for 'Tickets', 'Travelpasses', 'Vouchers', 'Saved timetables', and 'Account details'. The main content area is titled 'Travelpasses' and has two tabs: 'Valid' (selected) and 'Used and expired'. A card displays a '30 days fixed-term ticket, valid every day' for 'KAUNAS - VILNIUS - KAUNAS' with the validity period 'ADULT (FULL PRICE) | VALID FROM 31/03/2022 TO 30/04/2022'. Below the card are buttons for 'Show code', 'Refund', 'Email', and 'More'. The 'More' button is highlighted with a red box, and a dropdown menu is open, listing 'Print', 'Ticket (PDF)', 'Mobile Wallet ticket (PKPass)', and 'Generate invoice', all of which are also highlighted with a red box.

NOTE: tickets cannot be purchased with a business customer card on trains and at station checkouts.

IMPORTANT: please note that you will not be able to generate an invoice. It will be generated and sent for all tickets purchased during the month on behalf of the company under the concluded agreement.

Congratulations!

Now you know how
to buy a fixed-term ticket
in the new ticketing system!

