

# Purchase of a one-time ticket with a business customer card

Smart Ticketing



- 1 Log in at [www.ltglink.it](http://www.ltglink.it), click "Sing in".



- 2 In the window that opens, enter the business customer card number and password, then click "Confirm".

**Sign in**

**Username**

**Password**

SHOW

**Confirm**

[Create an account](#)

[Reset password](#)

**IMPORTANT:** if you are logging in for the first time, **it is necessary to change the password.**

## Password reset required

Your account might not meet the new system security requirements. Please change your password to proceed and review your saved email address.

Email

Old password \*

 SHOW

New password \*

 SHOW

Confirm new password \*

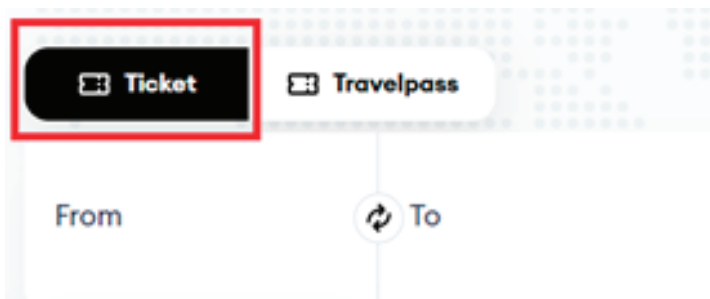
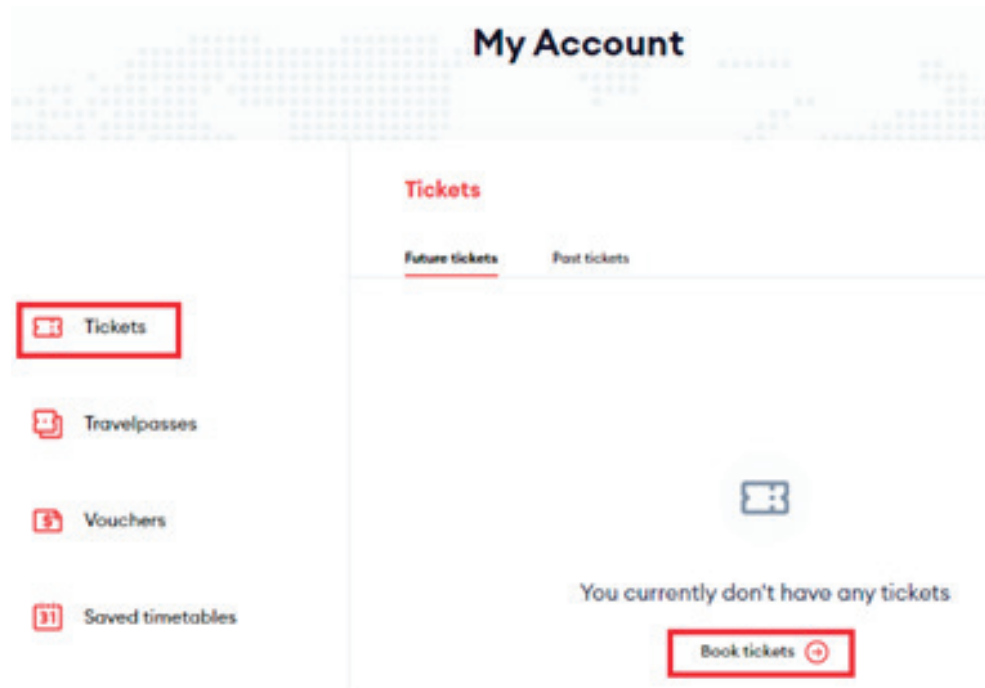
 SHOW

Confirm

Sign out

3

Select the **"Tickets"** section, click on the **"Book tickets"** link, and in the window that opens select the **"Ticket"** ticket type:



4

In the window that opens, select the route of the trip, the date of departure (return date if you are traveling in both directions), the type of ticket and if you want to travel with a bicycle, pet, or other services, check the appropriate box and click "Search".

### Select your travel destination

Ticket  Travelpass

From  To  DEPARTING DATE  ADD RETURN DATE

PASSENGERS  
1 x Adult (Full price)

Use promocode

#### Select passengers

Adult (Full price)	<input type="button" value="-"/>	1	<input type="button" value="+"/>
Student (50% concession)	<input type="button" value="-"/>	0	<input type="button" value="+"/>
Pupil (30% discount)	<input type="button" value="-"/>	0	<input type="button" value="+"/>
Disabled people (50% concession)	<input type="button" value="-"/>	0	<input type="button" value="+"/>

Less discounts ^

#### Filter results by

<input type="checkbox"/>	Travel with bike
<input type="checkbox"/>	Travel with pet
<input type="checkbox"/>	Child under 7 years
<input type="checkbox"/>	Travelling with wheelchair

Group ticket  I have a family card

5

















In the results window, select the most appropriate travel time and class and click "Add to booking" at the bottom.


Search results Use promocode

Search > **Book a ticket** > Passenger data > Additional services > Payment

FROM **Vilnius** TO **Kaunas** DEPARTING DATE **Mon, 03/28** Add return date PASSENGERS **1 x Adult (Full price)**

Filter ← Mon, 28/03 → Sort by

<b>15:30 Vilnius</b> <b>16:46 Kaunas</b>	1 h 16 min <b>837 Fast</b>	  	<b>1 CLASS</b> €8.50	<b>2 CLASS</b> €6.40
Vilnius - Kaunas				
<p>15:30 Vilnius Vilnius - Kaunas <b>837 Fast</b></p> <p>    </p> <p>    </p> <p>+ 5 stops</p> <p>16:46 Kaunas</p>				
<b>16:20 Vilnius</b> <b>17:30 Kaunas</b>	1 h 10 min <b>757 Express</b>	   <b>fastest</b>	<b>1 CLASS</b> €10.00	<b>2 CLASS</b> €7.60
Vilnius - Kaunas				

 Total: €8.50 Add to booking

**6** Select/change class or seat and click "Continue".

Search > Book a ticket > **Seat selection** > Additional services > Payment

The interface displays a train carriage layout for Floor 2. The carriage is oriented with the driving direction from left to right. The layout includes a central aisle with icons for a first-class seat, Wi-Fi, and a wheelchair. Seats are numbered 1 through 20 on the left side and 1 through 15 on the right side. A 'wc' (toilet) is located at the top right. A 'Continue' button is highlighted in red. To the right, a summary for 'Passenger #1' shows '1 class' and '21 carriage'.

**Change class or seating service**

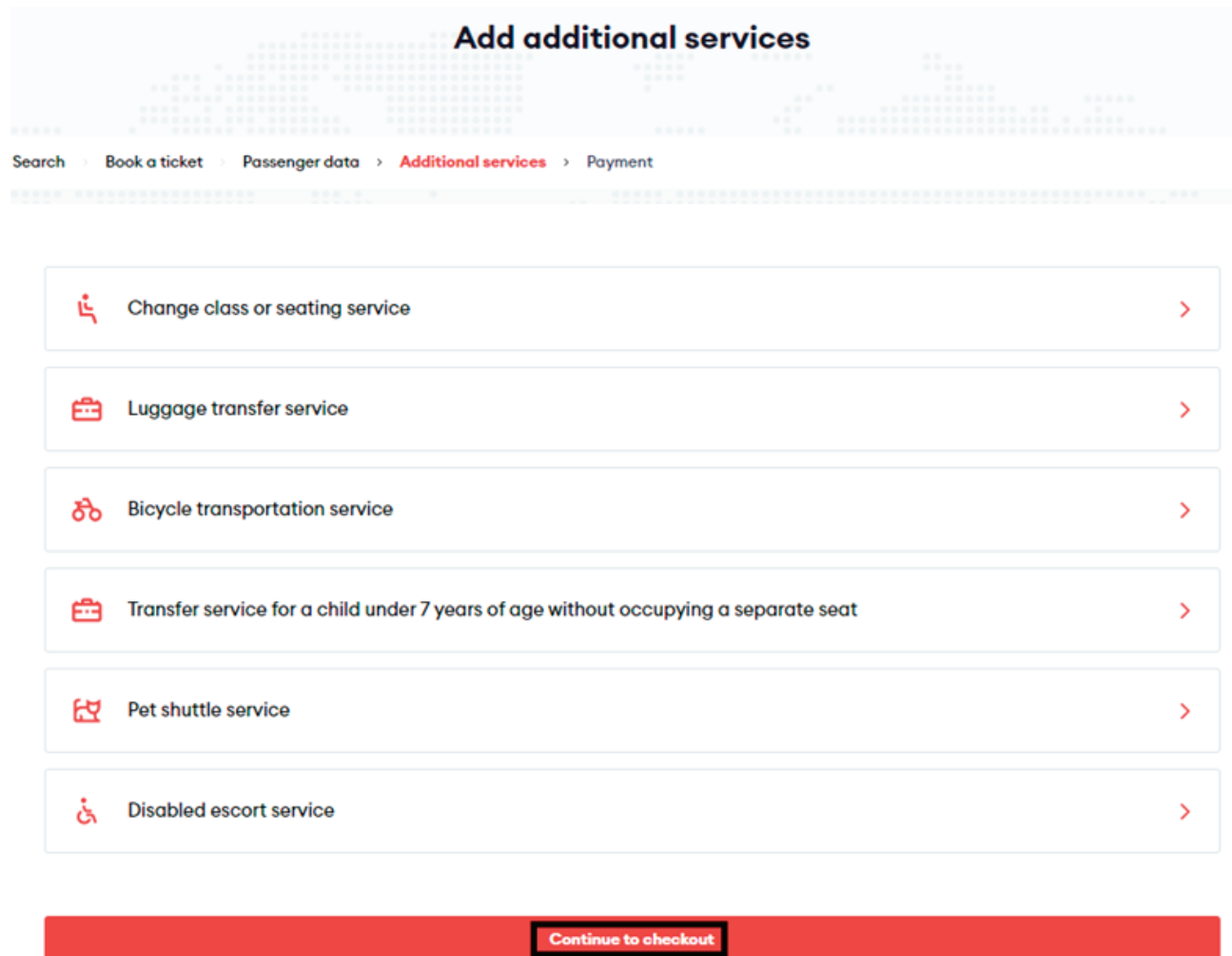
06:30 Kaunas  
07:45 Vilnius

**Passenger #1**  
1 class 21 carriage

**Continue**

**7** In the “**Add additional services**” window that opens, select the desired service and add a ticket, then click “**Continue to checkout**”.

**NOTE:** if you do not need additional services, click “**Continue to checkout**”.





**FOR EXAMPLE:** select “Bicycle transportation service” and click “Confirm” and “Continue to checkout”.

 **Bicycle transportation service** 

The quota applies at train level with the number of places available for transporting bicycles

 16:20 Vilnius   
17:30 Kaunas

€4.50  1 

**Confirm**

**Continue to checkout**

8

In the last step, **"Pay for your order"**, enter your email address and phone number in the **"Buyer details"** section, and in the **"Comments"** section, enter your first and last name (if desired). Please also familiarize yourself with the **"General rules for the carriage of passengers"** and **"Privacy Notice"** and confirm by ticking. Then click **"Submit"**.

**IMPORTANT:** The payment method must be **"Corporate Client Account"**.

### Pay for your order

<b>Passenger #1</b> Adult (Full price)	<b>€11.90</b>
<b>Kaunas - Vilnius</b>	
<b>824</b> 06:30 Kaunas →→→ 07:45 Vilnius	Thu, 25/08
Seat 22	<b>1 carriage</b> <b>1 class</b>

### Total to pay

**€11.90**

Add voucher

#### Buyer details

Email \*

Phone number\*

+370

Comment

#### Payment details

E-Banks and payment cards

Corporate Client Account

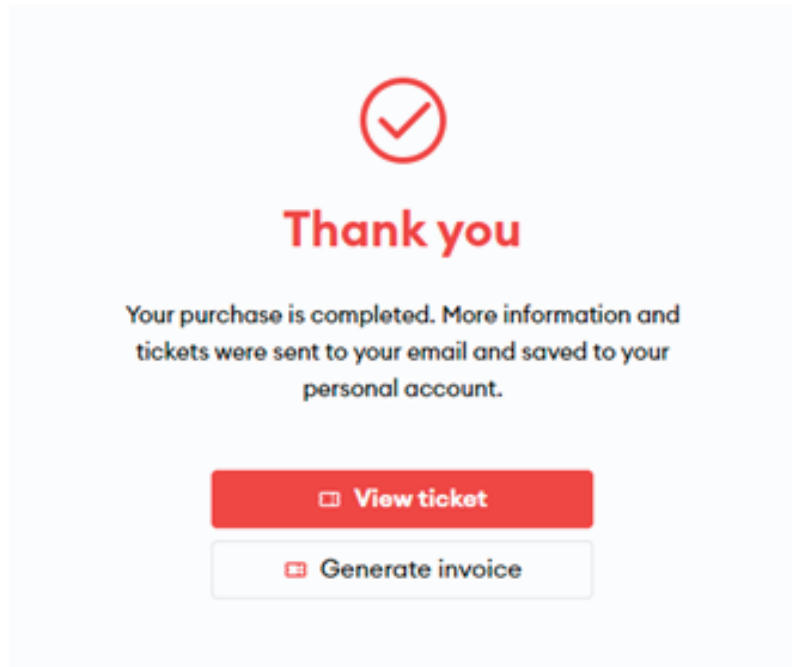
I confirm that I have read and agree to **General rules for the carriage of passengers** and **Privacy Notice\***

Submit

9

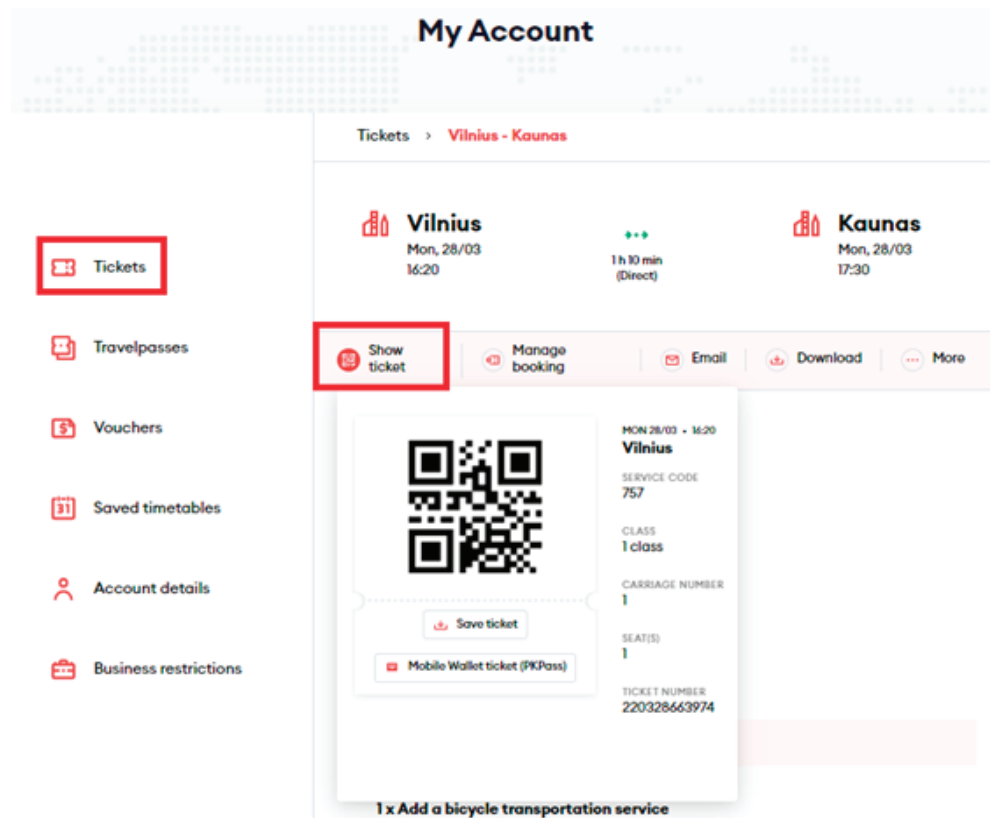
After confirming the order, you will see a pop-up window on the screen with a message informing you that the ticket purchase transaction has been completed successfully.

**IMPORTANT:** please note that you will not be able to generate an invoice. It will be generated and sent for all tickets purchased during the month on behalf of the company under the concluded agreement.



**NOTE:** clicking “**View ticket**” will take you to your account and you will see more detailed travel information, as well as you will be able to edit your booking (change seat, change ticket or return it), to forward the ticket to another e-mail address, download the ticket to your device or just print it out.

**IMPORTANT:** you can show your ticket from your account, so you don't need to print or send it!



**IMPORTANT:** the system will send the ticket in **PDF** format to the specified e-mail address and a mobile wallet ticket in **pkpass** format, which you can embed in the e-wallet of your smart device.

You can search for e-wallets on your device: Android:

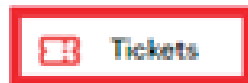


iOS:



# Ticket management in your account

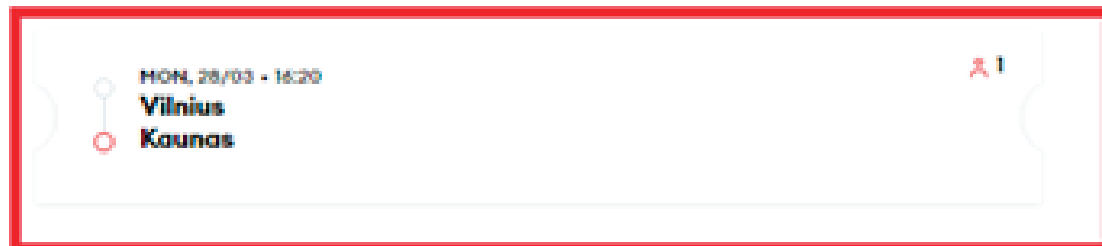
## Ticket display in your account



### Tickets

Future tickets

Post tickets

A red-bordered card representing a ticket. It features a route map with a grey dot for Vilnius and a red dot for Kaunas. The text includes the date and time "MON, 28/03 - 16:20", the route "Vilnius Kaunas", and a red "x 1" icon in the top right corner.

MON, 28/03 - 16:20

Vilnius  
Kaunas

x 1

## Viewing the ticket directly from your account

**My Account**

Tickets > **Vilnius - Kaunas**

**Vilnius**  
Mon, 28/03  
16:20

1 h 10 min  
(Direct)

**Kaunas**  
Mon, 28/03  
17:30

**Tickets**

Travelpasses

Vouchers

Saved timetables

Account details

Business restrictions

**Show ticket** Manage booking Email Download More

MON 28/03 - 16:20  
**Vilnius**

SERVICE CODE  
757

CLASS  
1 class

CARRIAGE NUMBER  
1

SEAT(S)  
1

TICKET NUMBER  
220328663974

Save ticket

Mobile Wallet ticket (PKPass)

1 x Add a bicycle transportation service

## Editing the ticket in your account: change seat, change ticket or return ticket:

**My Account**

Tickets > Vilnius - Kaunas

**Vilnius**  
Mon, 28/03  
16:20

1 h 10 min  
(Direct)

**Kaunas**  
Mon, 28/03  
17:30

Show ticket | **Manage booking** | Email | Download | More

16: Manage seats and additional products  
17: Change tickets  
75: Refund tickets

CLASS  
**1 class**

CARRIAGE NUMBER  
**1**

SEAT(S)  
**1**

**Extra services**

UAB YARD VENTURE KREDITU  
**1 x Add a bicycle transportation service**

**Navigation menu:**

- Tickets
- Travelpasses
- Vouchers
- Saved timetables
- Account details
- Business restrictions

## Forward the ticket to another e-mail:

**My Account**

Tickets > **Vilnius - Kaunas**

**Vilnius**  
Mon, 28/03  
16:20

1 h 10 min  
(Direct)

**Kaunas**  
Mon, 28/03  
17:30

Show ticket | Manage booking | **Email** | Download | More

16:20 Vilnius  
17:30 Kaunas

SERVICE CODE  
**757**

CLASS  
**1 class**

CARRIAGE NUMBER  
**1**

SEAT(S)  
**1**

**Extra services**

UAB YARD VENTURE KREDITU  
**1 x Add a bicycle transportation service**



# Download the ticket in PDF format or to the device in pkpass format

**My Account**

Tickets > **Vilnius - Kaunas**

**Vilnius**  
Mon, 28/03  
16:20

1 h 10 min  
(Direct)

**Kaunas**  
Mon, 28/03  
17:30

Show ticket | Manage booking | Email | **Download** | More

PDF Ticket (PDF)  
Mobile Wallet ticket (PKPass)

16:20 Vilnius  
17:30 Kaunas

SERVICE CODE  
**757**

CLASS  
**1 class**

CARRIAGE NUMBER  
**1**

SEAT(S)  
**1**

**Extra services**

UAB YARD VENTURE KREDITU  
**1 x Add a bicycle transportation service**

Navigation menu:  
Tickets  
Travelpasses  
Vouchers  
Saved timetables  
Account details  
Business restrictions

## Click "More" to print the ticket

The screenshot displays a user's account page with a navigation sidebar on the left and a main content area. The sidebar includes links for Tickets, Travelpasses, Vouchers, Saved timetables, Account details, and Business restrictions. The main content area is titled 'My Account' and shows a ticket for the route 'Vilnius - Kaunas' on Monday, 28/03. The ticket details include departure at 16:20 from Vilnius and arrival at 17:30 in Kaunas, with a duration of 1h 10 min (Direct). Below the ticket information, there are buttons for 'Show ticket', 'Manage booking', 'Email', 'Download', and 'More'. The 'More' button is highlighted with a red box, and a dropdown menu is open, showing 'Print' and 'Generate invoice' options, both also highlighted with red boxes. The ticket details section includes: SERVICE CODE 757, CLASS 1 class, CARRIAGE NUMBER 1, and SEAT(S) 1. An 'Extra services' section lists 'UAB YARD VENTURE KREDITU' and '1 x Add a bicycle transportation service'.

**NOTE:** tickets cannot be purchased with a business customer card on trains and at station checkouts.

**IMPORTANT:** please note that you will not be able to generate an invoice. It will be generated and sent for all tickets purchased during the month on behalf of the company under the concluded agreement.

# Congratulations!

Now you know how  
to buy a one-time ticket  
in the new ticketing system!

